



# Bill Protection Workshop

## 2/1/2019

# SoCalGas Bill Protection Proposal

- » SoCalGas did not present a bill protection proposal in their revised pilot proposals
- » SoCalGas agreed with PG&E's approach for bill protection and determination of previous propane bills
- » Annual BTU comparison with homes using natural gas and cost difference between natural gas and propane showed a low probability of bills being higher

# Issues Complicating Bill Protection

- » Heating needs are very seasonal but significant part of the annual natural gas bills
  - Energy usage alerts and bill trackers should be promoted
  - Level pay plans should be well promoted to reduce bill variability.
  - Enrollment in CARE program will lower the costs vs. go without in the Winter for heating – heaters were removed
  - Post-pilot cost for Winter heating will be greater than pre-pilot costs
  
- » Energy bills are after the fact;
  - Households need education on online usage tracking and subscribed to energy usage alerts and/or bill trackers
  - Bill Protection needs to be applied after energy conservation awareness
  - Rebound effect may cause greater energy burden

# California City Pre and Post-pilot Bills

Energy	Estimated Cost per Month
Propane	\$128
Natural Gas	\$21 - \$38
Monthly Savings	\$90 - \$107
Annual Savings	\$1,76 - \$1,280
Monthly Savings CARE	\$98 - \$111
Annual Savings CARE	\$1,172 - \$1,328
Level Pay Plan amount	\$33

Estimated current cost based on \$3.50 per gallon of propane (including delivery fees)  
 Estimated future cost based on approximately 17-34 therms of natural gas at 2018 rates

Thank You!

