

November 25, 2020

Marybel Batjer, President  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Dear President Batjer:

I am writing in response to your letter dated November 24, 2020.

I would like to take this opportunity to address the points you raise and to affirm to you that we take seriously the privilege we have of serving and protecting our customers, communities, and employees. That is our most important responsibility. It is our focus every day. We know we always have room to improve and do more. And we are committed to doing it the right way.

We fully recognize your authority and will continue to work tirelessly to meet your expectations. Both the PG&E employees and leadership will continue to work closely with you and your staff to assure we continuously make the system safer.

In 2020, we have made substantial operational and safety improvements and we are continuing to make significant progress on our 2020 Wildfire Mitigation Plan, on which we are submitting quarterly reports to the Wildfire Safety Division (WSD) of the California Public Utilities Commission (CPUC).

We appreciate WSD's focus on assessing our wildfire mitigation work. We are reviewing the issues that WSD raised and we will continue to engage with the WSD in the coming days to discuss them in detail. Based on our review, many of the issues were previously identified by PG&E's inspection processes and have already been prioritized for remediation in accordance with existing CPUC maintenance protocols. We look forward to further engaging with WSD to better understand their perspective on the identified issues, as well as how we can improve working together toward our shared goal of keeping our customers and communities safe.

We are in regular, ongoing contact with WSD leadership and staff regarding our work to further reduce the growing risk of wildfires in our service area as well as our progress on our 2020 Wildfire Mitigation Plan. We are also in regular contact with the CPUC's Safety and Enforcement Division (SED) and Safety Policy Division (SPD) leadership and staff. We will incorporate the feedback we receive from WSD, SED, SPD and other stakeholders into our 2021 Wildfire Mitigation Plan.

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Again, I want to assure you, the rest of the CPUC, our customers, and the public that we are working hard every day to further reduce wildfire risk on our system. We are committed to evaluating, evolving, refining, and continuously improving our approaches to make California a better and safer place.

Regards,



William L. Smith  
Interim CEO and President  
PG&E Corporation