PUBLIC UTILITIES COMMISSION

January 4, 2016

Jimmie Cho, Senior Vice President Southern California Gas Company Gas Operations and System Integrity 555 W 5th Street, GT21C3 Los Angeles CA 90013

SUBJECT: Directive to the Southern California Gas Company to Provide District Call Center Information and Perform Area Leak Surveys [SCGSS25.DAT.20160104]

Dear Mr. Cho:

On December 28, 2015, California Public Utilities Commission (CPUC) visited the Southern California Gas Company (SoCalGas) Aliso Canyon Natural Gas Storage Field (Site). In a summary meeting during the visit, CPUC Safety and Enforcement Division (SED) staff discussed its concern regarding the risk of mercaptan odor from the leaking well and that nearby residents may or may not be aware of natural gas leaks unrelated to the gas released from the failed SS25 well facility.

SoCalGas stated that there are two specific steps being taken to mitigate the stated risk of local gas leaks unrelated to SS25 well facility. During CPUC visit, SoCalGas stated it has been conducting public outreach to communicate the ongoing need to call SoCalGas and/or 911 whenever smell of gas is present inside the house. SED expects that this outreach will continue to happen. Second, SoCalGas explained that it's performing daily air-sampling tests both at Aliso Canyon and in the impacted community. SoCalGas explained that if there is a local gas leak, the air sampling tests could pick it up. SED expects that, as part of the daily analysis of the air sampling data, SoCalGas will perform an evaluation to determine whether there are any indications in the data pertaining to an additional leak source unrelated to SS25. Finally, SED herein is extending our concern on the subject to request SoCalGas conduct special (abnormal condition) leak surveys with an instrument as soon as practicable and schedule subsequent leak surveys thereafter, every 14 calendar days until the SS25 well leak is mitigated or directed by SED.

Extending our investigation of well Standard Sesnon 25 (SS25), the SED hereby directs SoCalGas to answer the following requests (ATTACHMENT), by the specified dates, as assigned to each request. In the event you cannot provide all the data, or complete a specified task, provide a justifiable alternate date of delivery for CPUC approval.

If you have any questions or concerns, please free to contact me at 417-703-2349 | eim@cpuc.ca.gov.

Sincerely,

Elizaveta Malashenko

Director – Safety and Enforcement Division

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California Public Utility Commission

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(ATTACHMENT)

DATA RECORD REQUESTS

- 1. [DR01] [1/25/2016] Please provide records of <u>all</u> calls received by the SoCalGas call center regarding the smell of a gas:
 - a. from September 1, 2015 to January 18, 2016
 - b. and show map location of each call address in graphical summary form (e.g. Google map pinpoint method or equivalent)
- 2. [DR02] [1/25/2016] Please provide records of <u>all</u> calls received by the SoCalGas call center regarding the smell of a gas as stated in DR01:
 - a. resulting in customer field visits,
 - i. explaining the results of customer visit
 - b. resulting in customer field visits and repair work orders,
 - i. Showing total work orders; work requests and completed work orders.
- 3. [DR03] Please provide ongoing reports that include information as stated in DR01 and DR02 in summary form every 14 calendar days until directed otherwise by SED.
- 4. [DR04] [1/25/2016] Please provide records and maps of SoCalGas District Leak Surveys in the affected area as stated in DR01.b:
 - a. of two most recent periodic cycles, per SoCalGas gas standards under normal operating and maintenance conditions
 - b. including <u>all</u> special leak surveys conducted as a result of abnormal conditions, repairs, incidents, failures and etc.