

**CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**Safety and Enforcement Division**  
**Gas Safety and Reliability Branch**  
**Gas Engineering and Compliance Section**

**Incident Investigation Report**

**Report Date:** 05/15/2014

**Investigator:** Jerry Palo

**Incident Number:** G 20111128-04

**Utility:** Southern California Gas      SoCalGas

**Date and Time of the Incident:** 11/28/2011, 5:00:00 PM

**Location of the Incident:** : [REDACTED]  
Van Nuys ,CA  
County: Los Angeles

**Summary of Incident:**

A SoCalGas regulator failure led to complaints of gas odors in a residential area. Three customers were temporarily out of gas service for 12 hours while SoCalGas was replaced. Media attention was present at the scene.

I did not find any General Order (GO) 112-E violation by SoCalGas.

Admin Closed

**Casualties:** *Fatalities:* 0    *Injuries:* 0

**Property Damage:** \$0.00

**Utility Facilities involved:**

Pipe Material = Unknown, Pipe Size = 0 (inches), MAOP = 60 (psi), Operating Pressure = 50 (psi)

**Witnesses:**

<i>Name</i>	<i>Title</i>	<i>Phone</i>
1 Jeff Koskie	Sempra Pipeline Safety Adv	(213) 305-8660

**Evidence:**

<i>Source</i>	<i>Description</i>
1 SoCalGas	Initial report dated 11/28/2011
2 CPUC	Data request sent on 08/31/2012
3 SoCalGas	Data request answered on 09/05/2012

**Observations and Findings:**

On November 28, 2011, at 1700 hours, SoCalGas received complaints of gas odors in a residential area. It was determined that a leaking regulator from multi-meter header led to unintentional release of gas. Three customers were affected as SoCalGas replaced the regulator.

There was no ignition or injuries during the incident. Per SoCalGas response, the likely reason for the regulator to malfunction dirt is on the seat, thus preventing proper operation. Regulator was replaced and the original has been discarded.

**Preliminary Statement of Pertinent General Order, Public Utilities Code Requirements, and/or Federal Requirements:**

<i>General Order</i>	<i>GO Rule</i>
1 GO112E	49 CFR Part 192 - Section 605
2 GO112E	49 CFR Part 192 - Section 617

**Conclusion:**

Based on my investigation, I did not find any General Order 112-E violation by the Southern California Gas Company.