## Joint Utilities Uniform & Probabilistic Risk Assessment Methodology

Presented at the California Public Utilities Commission

February 15, 2017

### DRAFT



### Agenda

#### February 15<sup>th</sup>

- Welcome and Expectations for Workshop
- Overview of CPUC Objectives and Directives
- Overview of the Joint Utilities' Approach (JUA) Uniform and Probabilistic
- Safety Focus: Application of the JUA to the Safety Attribute
- Comparison to CPUC Objectives and Directives
- Roadmap and Timeline



### Why are we here?

*"Our efforts must improve protection for the public, for utility workers and CPUC employees, ..."* 

**Pipeline Incidents** 



#### Wildfires

#### **Cyber Attacks**

"I think we're safer," Michael Picker, the new president of the California Public Utilities Commission, told KQED News in an interview. "I don't think we're safe enough to satisfy me." Workplace Violence









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### Decision 16-08-018 Order

	Orders for The Utilities	Status
1	Vet the Joint Intervenor Multi-Attribute Approach foundational requirements and how it operates in real-world scenarios.	Vetting will be done once test-drive is complete
2	Test drive the Joint Intervenor Multi-Attribute Approach.	In progress
3	Review utility pilots.	On-going
4	Provide a showing of pilots demonstrating the use of probabilistic models. (e.g. probabilistic risk analysis, calibrated subject matter expertise, and risk reduction benefit per dollar)	Will be presented today Update progress in future workshops
5	Show how utilities strategies align with and/or differ from JIA using the same or similar problems.	To be completed once the JIA and JUA complete test-drives and assess pros and cons of both methodologies



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### **Utilities' Risk Management Uniformity Principles**

- The Utilities focus on a number of uniform principles including:
  - ISO 31000
  - COSO
  - ISO 55000 tenets
  - API Recommended Practice 1173 Public Safety tenets
  - Cycla model
  - Risk lexicon
  - Impact categories
  - Likelihood category criteria
  - Safety category criteria



The JUA builds on these principles.







### **Expectations for the Workshop**

- Introduce the Joint Utilities' Approach Bow Tie Analysis, Probabilistic Quantification, Safety Focus, and Roadmap
- Demonstrate the application to the Safety Attribute of the JUA using utility risk examples
- Provide a roadmap for next steps





### **CPUC Requirements**

#### **CPUC Docs**

Safety Policy Statement (July 10, 2014), Safety Action Plan and Regulatory Strategy (February 12, 2015), Policy and Planning Division and Safety Enforcement Division – Quantifying Risk: Building Resiliency into Utility Planning (January 23, 2014), Cycla Repart (May 16, 2013), 2013), Liberty Consulting Report (May 16, 2013), Safety and Enforcement Division Risk Assessment section Staff Report on SoColGas and SDG&E's 2016-2018 GRC (March 27, 2015), Safety and Enforcement Division Risk Assessment section Staff Report on PG&E's 2017-2019 GRC (March 7, 2016), Safety Enforcement Division Report on the Risk Evaluation Models and Risked-based Decision Frameworks in A.15-05-002, et al (March 21, 2016), SMAP Scoping Memo and Ruling of Assigned Commissioner in A15-05-002 (December 13, 2016), and SED Report on SCE's 2018-2020 GRC A.16-09-001 (January 31, 2017)

- Probabilistic
- Safety–focused
- Simple / clear / transparent (understandable by non-experts)
- Uniform
- Comparable across risks and utilities
- Cost-effective modeling

Acceptance Criteria







### Probabilistic

CPUC Interim Decision\* includes:

- "... requires utilities to provide a 'showing' of 'pilots' demonstrating the use of probabilistic models (e.g., probabilistic risk analysis, calibrated subject matter expertise, and risk reduction benefit per dollar) ..."
- "... calibrated subject matter expertise is an essential component of developing the distributions used in risk analysis."



The JUA incorporates probabilistic risk analysis, uses calibrated subject matter expertise and results in comparable risk spend efficiency for risks and mitigations.

Demonstrated use of probabilistic models in first S-MAP filings (FiRM, TIMP, Electric T&D) Started new pilots which will be illustrated today

\*Decision 16-08-018 August 18, 2016 pg 191-192 and pg 73



### **Probabilistic Modeling and Risk Modeling Tiers**

Different risks warrant different levels of modeling sophistication based on various factors such as the significance of the risk, the cost effectiveness of modeling, data availability and feasibility.





### Uniform

- CPUC Interim Decision\* includes:
  - "... take steps toward a more uniform risk management framework."
  - "The utilities should take steps toward a more uniform approach towards calculation of risk reduction in a second phase of this proceeding"



The JUA proposes a uniform approach to safety risk assessment and risk spend efficiency determination.

Utilities have taken steps towards more uniformity in their process and frameworks (e.g. Cycla's model, bowties, etc.) JUA is a next step towards evaluation of risks and mitigations

\*Decision 16-08-018 August 18, 2016 pg 1 and pg 190



### Comparability

- CPUC Interim Decision\* includes:
  - "Develop comparable risk scores across utilities"
  - "The utilities need improvement in order to calculate risk reduction in a way that is comparable across utilities."



The JUA proposes a uniform approach that allows for comparisons across safety risks, controls, mitigations and utilities.

\*Decision 16-08-018 August 18, 2016 pg 179 and pg 181



### Simple/Transparent

- CPUC Interim Decision\* includes:
  - "Criteria to determine any priorities should be fulfillment of Commission goals, ability to impact short-term change, transparency, reasonableness, accuracy of results and ease of preparation and implementation, among other things." (emphasis added)



The JUA provides a transparent, simple to use and easy to understand approach to comparing risks and mitigations within and across utilities.

\*Decision 16-08-018 August 18, 2016 pg 173



### Safety Risks

- The CPUC Guiding Principles\* include:
  - "Ultimately we are striving to achieve a goal of zero accidents and injuries across all the utilities and businesses we regulate within our own workplace."
  - "Continually assess and reduce the safety risk posed by the companies we regulate."
  - "Hold companies (and their extended contractors) accountable for safety of their facilities and practices"



 The JUA begins by focusing on the safety attribute of <u>Safety Risks</u>

 The JUA approach is flexible and can accommodate additional attributes beyond safety

\* Safety Policy Statement of the California Public Utilities Commission July 10, 2014 pg. 1



### **Cost Effective**

- CPUC Interim Decision\* includes:
  - "Adopting a common framework will ultimately streamline proceedings and minimize the mount of resources and time devoted to understanding the literacies of various models and provide useful comparisons."



The JUA is a common framework that allows for comparability of probabilistic safety risk assessment models

JUA acknowledges and provides for a varying degree of modeling maturity (tiers)

\*Decision 16-08-018 August 18, 2016 pg 180 and pg 190



## The Joint Utilities' Approach Model Overview



### **Developing the JUA**

- Created a compendium of CPUC objectives and requirements.
- Built on each utility's ongoing risk management initiatives.
- Incorporated external experts' knowledge.
- Incorporated knowledge from initial JIA workshops.





### **Acceptance Criteria**



#### Per the CPUC's requirements, the model should be:

- Safety-focused
- Simple / transparent / understandable by non-experts
- Uniform
- Probabilistic
- Comparable across risks and utilities
- Cost-effective



## JUA Methodology



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## JUA Methodology: Model Overview

Bow Tie provides transparent view of exposure, data-driven frequencies of risk drivers, and a consistent approach to developing consequence attributes



- Uniform methods and approaches
- ✓ Quantitative, multi-attribute scales and values will be utility-specific
- ✓ Transparent New weightings developed will help ensure Safety focus



## JUA Methodology: Model Components











## JUA Methodology: Model Outputs

SDGF

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#### Simulation and modeling allows for creation of different reports.



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## Near-Term Application: The Safety Attribute of the JUA Model



### Safety Attribute: A Good First Step

#### JUA:

- Focuses on safety
- Allows for uniform, probabilistic comparison across risks, mitigations, utilities
- Enables the use of various levels of modeling sophistication
- Translates various types of modeling outputs into a common model that the utilities can use to prioritize and mitigate safety risks
- Evaluates the effectiveness of mitigations in the context of the risks in the utilities' risk registers such as:
  - Safety risk reduction from wildfire risk
  - Safety risk reduction from pipeline failure risk
- Flexible to be used in numerous ways
  - Risk Tolerances, Risk Spend Efficiency



### **JUA Overview**

#### **Internal Utility Analysis**

- Developed internally
- Proportionate model detail
- Appropriate Data
- May include company-specific concerns

#### Preliminary Safety Attribute Curve



### **Uniform Safety Risk Matrix**

**Outputs from various** 

modeling approaches are

translated into a

Safety Impact Extreme		High	Moderate
(2.5 – 12.5 SIFs*)		(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)
Likelihood**	0.05	0.10	0.33

\* SIF = Serious Injury and/or Fatality.

\* Values in table are annual likelihoods of occurrence, accumulated by any trigger in the risk category.

**Note:** This is a preliminary concept that helps translate various modeling approaches into common safety assessments. The safety metric and its associated impact categories are still under development and will incorporate lessons learned from JIA.



### **JUA Potential Applications**

## Potential application to be determined in collaboration with commission and interested parties

Safety Reporting	Transparently communicate safety exposure for each risk in a common language	Enables commission and parties t understand and compare utilities' safet risk exposur	
Safety Risk Scoring	Develop common safety risk scores using natural units	Enables commission and parties to understand and compare utilities' safety risk profiles	
Safety Risk Spend Efficiency	Calculate common safety risk spend efficiencies for mitigations	Enables commission and parties to understand and compare utilities' efficiency of safety mitigations	

#### Notes:

- RSE is useful because it cultivates the utilities' safety culture and provides valuable inputs that inform investment decisions in a transparent safety-focused way
- Other attributes, factors and constraints are important to consider when making final decisions



Value

### **JUA Risk Scoring**

Risk XYZ	Safety Impact	Extreme (2.5 – 12.5 SIFs)	High (0.5 – 2.5 SIFs)	Moderate (0.1 – 0.5 SIFs)
	Likelihood	0.05	0.10	0.33

#### Safety risk score calculation

Use midpoints of each impact level to do math:

$$\textit{Risk Score} = \sum \textit{Impact} \times \textit{Likelihood}$$

**Safety Risk Score**: (7.5 \* 0.05) + (1.5 \* 0.10) + (0.3 \* .33) = **0.624** 

**Interpretation in Natural Units**: On average, ~0.6 SIFs are expected to occur each year.



## If desirable, mitigations can be ranked based on safety risk reduction per dollar

	Safety Risk Score Before (SIFs/yr)	Safety Risk Score After (SIFs/yr)	Cost (\$)	<b>RSE</b> Safety Risk Score Reduction/\$		
Mitigation 1					SE	
Mitigation 2					~	
						Mitigations
Mitigation n						0



### **JUA Potential Outputs**

- Safety-based risk ranking for each company using a common framework
- Individual risk assessment summaries including:
  - Risk description
  - Utility-specific modeling approach (inputs, model, outputs)
  - Evaluation of current safety risk level
  - Alternatives analysis and mitigation ranking using a safety-based RSE



## **JUA Demo**

**Illustrative Examples** 



## **SDG&E** Examples

**Illustrative Examples** 

Aviation – Stochastic

Fail to Black Start – Event Tree



#### Illustrative

### **Stochastic Example: SDG&E Aviation**





### **Stochastic Example: SDG&E Aviation**

#### Risk: Aviation risk from helicopters incurring safety events during operations

#### Likelihood of **Event**

Consequence of Event

Gamma distribution (14.658, 0.80717)

Geometric distribution Fatality (0.77834) Serious Injury (0.82717) *Minor Injury (0.72194)* 

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Run	Fatality	Serious injury	Minor injury	SIF
А	1	0	0	1
В	0	0	0	0
С	0	2	1	0.21
D	2	1	0	2.1





### **Stochastic Example: SDG&E Aviation**



		Impact		
	Extreme	High	Moderate	Not Shown
SIFS	2.5-12.5	0.5-2.5	0.1-0.5	0-0.1
Occurrences	12	212	56	9720
Likelihood	.0012	.0212	.0056	.972





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### **Stochastic Example: SDG&E Aviation**

2	AN IN	There is		
1.6		Impact		
100	Extreme	High	Moderate	Not Shown
SIFs	2.5-12.5	0.5-2.5	0.1-0.5	0-0.1
Occurrences	12	212	56	9720
Likelihood	.0012	.0212	.0056	.972
				1000



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#### **Uniform Safety Risk Matrix**

Safety Impact (2.5 – 12.5 SIFs)		High (0.5 – 2.5 SIFs)	Moderate (0.1 – 0.5 SIFs)
Likelihood	0.0012	0.0212	0.0056



### Stochastic Example: SDG&E Aviation

#### **Aviation Risk – Pre-Mitigation (Operating single-engine helicopters)**

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.0012	0.0212	0.0056	0.0424

#### Aviation Risk – Post-Mitigation (Operating twin-engine helicopters)

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.0003	0.0104	0.0006	0.0180

#### **Risk Spend Efficiency**

Mitigation	Safety Risk Score Before	Safety Risk Score After	Cost	Safety Risk Score Reduced/\$1M
Replacing single engine with twin- engine	0.0424	0.0180	\$3M	0.00815







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### Fault/Event Tree Example: SDG&E Fail To Black Start

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#### **Pre-Mitigation**





### Example Methodology: SDG&E Fail to Black Start

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#### **Post-Mitigation**



### Fault/Event Tree Example: SDG&E Fail To Black Start



	Impact			
	Extreme	High	Moderate	<moderate< th=""></moderate<>
SIFs	2.5-12.5	0.5-2.5	0.1-0.5	0-0.1
Likelihood	0.006	0.018	0.058	0.918
Multiplier	7.5	1.5	0.3	0









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### Fault/Event Tree Example: SDG&E Fail To Black Start

#### Fail to Black Start Risk – Pre-Mitigation

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.006	0.018	0.058	0.0894

Fail to Black Start Risk – Post-Mitigation (South Grid Black Start Project: adds additional redundant cranking path. Likelihood reduced by 65.9%)

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.002	0.006	0.018	0.0294

#### **Risk Spend Efficiency**

Mitigation	Safety Risk Score Before	Safety Risk Score After	Cost	Safety Risk Score Reduced/\$1M
Black Start Redundancy	0.0894	0.0294	\$1.2M	0.05



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## **SCG Example**

**Illustrative Example** 

Third Party Dig-Ins



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### Third Party Dig-Ins Bow Tie Diagram

The risk of a dig-in, caused by third party activities, which results in catastrophic consequences.



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### **Event Tree Example – SCG – Dig-ins**

- Started with digin data collected by "damage cause" according to event tree
- Identified causes and triggers affected by each mitigation
- Calibrated likelihood and mitigation improvements with engineering

#### **Triggers**



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### **Event Tree Example – SCG – Dig-ins**

 Used event tree to apply each mitigation improvement to postmitigation likelihood data





Source: SoCalGas RAMP Chapter SCG-1. SoCalGas - I16-10-016 - RISK ASSESSMENT AND MITIGATION PHASE REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY AND SOUTHERN CALIFORNIA GAS COMPANY

#### Next, calibrate with industry research and industry data



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### **Event Tree Example – SCG – Dig-ins**

#### **Third Party Dig-Ins Risk – Pre-Mitigation**

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 - 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.0183	0.33	0.4	0.76

#### Third Party Dig-Ins Risk – Post-Mitigation (Increase public awareness)

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.018	0.3283	0.394	0.75

#### **Risk Spend Efficiency**

Mitigation	Safety Risk Score Before	Safety Risk Score After	Cost	Safety Risk Score Reduced/\$1M
Increased Public Awareness	0.76	0.75	\$200K	0.05



## **PG&E Example**

**Illustrative Example** 

**Insider Threat** 



### **Insider Threat Bow Tie Diagram**

"A current or former employee or contractor uses their company issued PG&E access and company knowledge to harm the company through theft, fraud, sabotage, or workplace violence. Such activities may cause loss of assets or information, financial liability, damage to facilities or systems, or harm to individuals, company assets, or reputation."





Illustrative

## Insider Threat Bow Tie Diagram-Left Side

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#### Illustrative

### **Mitigation matrices**

The relationship between mitigations and drivers / consequences governs the structure of the risk model

Frequency



Consequence –	-	Safety Reliability Trust Environmental Compliance Financial
---------------	---	--

Theft Fraud

Costs/Year	Capital O&M
of Expense	Start Year
	End Year

10%	
10%	

**Mitigations** 

\$3 M	
2018	
2018	





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#### Illustrative

### **Results - SIF Distribution**

#### Pre-mitigated vs Post Mitigated Histogram (10,000 Trials)



### Stochastic Example: PG&E Insider Threat

#### **Insider Threat Risk – Pre-Mitigation**

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.0020	0.0021	0.0005	0.0183

#### **Insider Threat Risk – Post-Mitigation**

Safety Impact	Extreme	Extreme High		Safety Risk Score
	(2.5 – 12.5 SIFs)	– 12.5 SIFs) (0.5 – 2.5 SIFs) (		(Expected SIFs/yr)
Likelihood	0.0017	0.0024	0.0004	0.0165

#### **Risk Spend Efficiency**

Mitigation	Safety Risk Score Before	Safety Risk Score After	Cost	Safety Risk Score Reduced/\$1M
Insider Threat Mitigation	0.0183	0.0165	\$3M	0.0006



## **SCE Example**

**Illustrative Example** 

Wire Down



### Wire Down Bow Tie Diagram

- The example shown focuses entirely on the safety consequence of the injury outcome
- A complete evaluation would score each consequence of every outcome





### **Modeling Approach**

#### Step 1

• Assume wire downs are a Poisson process with a mean calculated from historical data.

#### Step 2

• Simulate 10,000 trials by sampling TFF values from the distribution.

#### Step 3

• For each simulation, draw the number of outcomes from a binomial distribution with a number of trials equal to the simulated TEF and a probability of success based on recorded safety incidents.

#### Step 4

• For each positive outcome, randomly choose the number of SIFs from the distribution of historical SIFs caused by wire down events.

#### Step 5

• Sum the SIFs for each scenarios.

The modeling approach, assumptions, and results are illustrative.







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### **Results - TEF Distribution**

#### Pre-Mitigated Scenario

- Assumptions
  - Wire downs are a Poisson process
  - Historical TEF used as mean for Poisson distribution

- Post-Mitigated Scenario
  - Assumptions
    - Reconductor mitigation applied to all distribution circuits
    - Reconductor effectively reduces TEF by 47%





### **Results - SIF Distribution**

#### Pre-Mitigated vs Post-Mitigated SIFs Histogram



■ Pre-Mitigated ■ Post-Mitigated

	Extreme	Not Shown		
SIFS	2.5-12.5	0.5-2.5	0.1-0.5	0-0.1
Occurrences	1848	2791	0	5361
Likelihood	0.185	0.279	0.000	0.536









#### Wire Down Risk – Pre-Mitigation

Safety Impact	Extreme	High	Moderate	Safety Risk Score
	(2.5 – 12.5 SIFs)	(0.5 – 2.5 SIFs)	(0.1 – 0.5 SIFs)	(Expected SIFs/yr)
Likelihood	0.18	0.28	0.00	1.80

#### Wire Down Risk – Post-Mitigation

Safety Impact	pact Extreme High (2.5 – 12.5 SIFs) (0.5 – 2.5 SIFs)		ModerateSafety Risk Sc(0.1 - 0.5 SIFs)(Expected SIFs)	
Likelihood	0.10	0.19	0.00	1.01

#### **Risk Spend Efficiency**

Mitigation	Safety Risk Score Before	Safety Risk Score After	Cost	Safety Risk Score Reduced/\$1M
Wire Down mitigation	1.80	1.01	\$5.6B	0.00014



## Comparability



### Comparability

Utilities maintain their appropriately unique modeling approaches with the ability to translate results into a common safety risk language that allows for comparability across the utilities

	PG&E	SD	G&E	SCE	SCG
Risk	Insider threat	Aviation incident	Fail to black start	Wire down incident	Third-party dig- ins
Modeling Approach	Stochastic	Stochastic	Fault/Event Tree Analysis	Stochastic	Fault/Event Tree Analysis
Pre-Mitigation Safety Risk Score (Expected SIFs/yr)	0.0183	0.0424	0.0894	1.8450	0.7600
Post-Mitigation Safety Risk Score (Expected SIFs/yr)	0.0165	0.0180	0.0294	0.9600	0.7500
Cost (\$)	\$3.0M	\$3.0M	\$1.2M	\$5.6B	\$200K
RSE (Safety Risk Score Reduced/\$1M)	0.00060	0.00815	0.05000	0.00014	0.05000







### **Next Steps**

- Develop roadmap for Safety attribute evolution, which includes:
  - 1. For all IOUs: Decide on the numerical safety scales (e.g. SIF, injuries, etc )
  - 2. For each IOU separately: Produce a risk distribution for the Safety attribute using the numerical scales from #1
  - 3. For all IOUs: Decide how many categories to use (i.e. Extreme, High, Moderate, etc)
  - 4. For all IOUs: Decide on the numerical safety scales for the categories from #3
  - 5. For all IOUs: Decide on the safety multipliers for all categories from #3
  - 6. For each IOU separately: Calculate the new risk score
- Future potential expansion to other attributes:
  - Incorporate other attributes in the future
  - Development of risk tolerances / ALARP
  - Heat map



### **Success Criteria Evaluation**





### Roadmap

#### 2017 Actions

- Continue to participate in JIA test drives.
- Meet and confer with parties.
- Determine how to conduct test drives for JUA.
- Begin test drives for JUA platform.
- Continue the use of the tiered modeling approach.
- Finalize JIA test drive.

#### 2018 Actions

- Finalize JUA test drive.
- Consider other attributes for JUA.
- Begin SME calibration and common risk profiles among the IOUs.
- Utilities file second S-MAP applications.
- Begin discussion on incorporation of risk tolerance.
- Develop a common risk taxonomy.

#### 2019 Actions

- Continued evolution risk methodologies.
- Workshops associated with the second S-MAP.
- Incorporate CPUC decisions into RAMP filings.







# Questions?

