

Energy Industry
Consumer Contacts - Total Presented by Company and Category
April 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **April 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917	Commerce Energy, Inc.	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	3
ELC913	Golden State Water Company	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	113	79	192	20	6	26	16	18	34	10	8	18	5	1	6	52	17	69	-	2	2	347
ELC901	Pacificorp	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	7	12	19	1	-	1	1	2	3	3	5	8	1	1	2	2	3	5	-	1	1	39
ELC338, GAS338, MUL338	Southern California Edison Company	88	45	133	11	3	14	4	2	6	14	6	20	6	9	15	39	13	52	-	2	2	242
GAS904	Southern California Gas Company	47	62	109	7	5	12	3	3	6	3	1	4	1	-	1	45	17	62	-	1	1	195
ELC940	Southern California Regional Energy Network	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
GAS905	Southwest Gas Corporation	7	5	12	1	-	1	-	-	-	-	-	-	-	1	1	4	-	4	-	-	-	18
	Total	265	208	473	40	14	54	25	25	50	30	20	50	13	12	25	143	50	193	1	6	7	852