

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
February 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **February 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC917, ESP1092	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC998	Lancaster Choice Energy	-	1	1	1	-	1	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	4
ELC933	Liberty Utilities (CalPeco Electric) LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	181	91	272	60	17	77	14	43	57	8	8	16	25	37	62	74	11	85	-	-	-	569
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	12	13	25	1	2	3	-	6	6	2	2	4	1	-	1	6	5	11	-	5	5	55
ELC338, GAS338, MUL338	Southern California Edison Company	123	60	183	18	14	32	10	4	14	7	3	10	2	2	4	41	15	56	1	-	1	300
GAS904	Southern California Gas Company	116	391	507	5	3	8	7	15	22	1	1	2	7	1	8	42	24	66	-	1	1	614
GAS905	Southwest Gas Corporation	6	30	36	-	-	-	-	-	-	-	-	-	-	-	-	3	-	3	-	1	1	40
	Total	440	587	1,027	85	36	121	31	72	103	18	14	32	35	40	75	166	55	221	1	7	8	1,587