

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
December 2016**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **December 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
DVS1139	8x8, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
IEC5955	Airnex Communications, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4458	AmeriMex Communications Corp.	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC1001, IEC1001	AT&T California	84	32	116	11	23	34	32	34	66	4	5	9	2	-	2	2	1	3	41	49	90	3	1	4	324
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	-	1	1	-	-	-	-	1	1	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	4
CEC3014, CEC3021	AT&T Mobility	15	21	36	-	-	-	4	5	9	1	4	5	-	-	-	-	-	-	-	4	4	-	-	-	54
CLC7118	Birch Communications	1	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	3
CLC6764, CLC7222	Blue Casa Telephone, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4437	Blue Jay Wireless, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4412	Budget Mobile; Budget Mobile LifeLine	-	-	-	2	1	3	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
CLC5335	CenturyLink	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6878, CLR6878, IEC6878	Charter	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
CLR5227, IEC5227	Clear Choice Communications; Excel Communications; Matrix Business Technologies; Trinsic Communications; VarTec Telecom	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5698, IEC5698	Comcast Digital Phone	1	1	2	-	-	-	3	6	9	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	12
IER6917	Communications Network Billing, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLR6977	Connect To Communications, Inc.	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC1015, IEC1015	Consolidated Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
IER7261	Consolidated Communications Enterprise Services, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
CER4328	Consumer Cellular, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	-	1	1	-	-	-	1	5	6	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	8
CER4460	Cricket Wireless, LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4436	enTouch	-	-	-	10	3	13	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13
LEC1009	Foresthill Telephone Company, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC1002, IEC1002	Frontier California Inc.	48	42	90	1	3	4	13	25	38	5	5	10	-	-	-	-	-	-	45	33	78	-	2	2	222
LEC1026	Frontier Communications of the Southwest, Inc.	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
CLC6842	Granite Telecommunications, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4381	Greatcall, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
DVS1228	Hughes; HughesNet	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5168	Intellicall Operator Services, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4372	I-Wireless, LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4442	Life Wireless	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CEC3079	MetroPCS	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5502, CLR5502, IEC5502	Preferred Long Distance, Inc.	4	6	10	-	-	-	-	-	-	-	6	6	-	-	-	-	-	-	-	-	-	1	1	17	
CER4448	Puretalk Holdings, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
IER6882	Quasar Communications Corp.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CER4447	Red Pocket, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
CLR7002	Sonic Telecom, LLC	-	1	1	-	-	-	1	-	1	-	1	1	-	-	-	-	-	-	-	1	1	-	-	4	
CLC7005, IER7055	Southern California Telephone Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	18	7	25	-	-	-	-	3	3	1	1	2	-	-	-	-	-	-	1	2	3	-	1	1	34
CER4380	Surelink Mobile; TruConnect	-	-	-	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	
CER4411	Tag Mobile, LLC	-	-	-	2	2	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4	
CER4398, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	3	
IER6081	TIC Long Distance	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	1	4	5	-	2	2	6	16	22	1	1	2	-	-	-	-	-	-	3	1	4	-	-	35	
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	6	10	16	-	-	-	1	3	4	-	1	1	-	-	-	-	-	-	1	-	1	-	1	1	23
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	-	2	2	5	9	14	-	3	3	-	-	-	-	-	-	-	-	-	1	-	1	-	-	20	
CLC5253, IEC5253	Verizon Access Transmission Services	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	2	
CER4386, CER4438, IEC5378	Verizon Business Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	1	
CEC3029	Verizon Wireless, LLC	12	23	35	-	-	-	4	2	6	4	1	5	-	-	-	-	-	-	-	2	2	3	-	3	51
CER4327	Virgin Mobile; Assurance Wireless	-	-	-	3	8	11	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11	
DVS1135	Vonage America, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CRTLLA	XEROX	-	-	-	76	225	301	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	301	
CLC5553, IEC5553	XO Communications Services	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	6	
Total		201	164	365	116	282	398	68	108	176	17	27	44	2	-	2	2	1	3	99	101	200	6	6	12	1,200