

Communications Industry Consumer Contacts - Total Presented by Company and Category October 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **October 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4451	Air Voice Wireless, LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1001, IEC1001	AT&T California	67	48	115	7	25	32	25	31	56	11	6	17	-	-	-	2	-	2	40	33	73	9	3	12	307
CLC5002, IEC5002	AT&T Corp.	1	6	7	-	-	-	-	2	2	1	-	1	-	-	-	-	-	-	1	3	4	-	-	-	14
IEC5800	AT&T Long Distance	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3014, CEC3021	AT&T Mobility	8	13	21	-	-	-	1	6	7	2	2	4	-	-	-	-	-	-	4	5	9	1	1	2	43
CLC7118, CLR7118	Birch Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	3
CLC6764, CLC7222	Blue Casa Telephone, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4437	Blue Jay Wireless, LLC	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CER4412	Budget Mobile; Budget Mobile LifeLine	-	-	-	-	4	4	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
CLC5335	CenturyLink	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	1
CLC6878, CLR6878, IEC6878	Charter	-	-	-	-	-	-	1	2	3	-	1	1	-	-	-	-	-	-	-	2	2	-	-	-	6
CLR5227, IEC5227	Clear Choice Communications; Excel Communications; Matrix Business Technologies; Trinsic Communications; VarTec Telecom	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5698, IEC5698	Comcast Digital Phone	-	1	1	-	-	-	2	6	8	-	-	-	-	-	-	-	-	-	-	1	1	-	1	1	11
CLR6977	Connect To Communications, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1015, IEC1015	Consolidated Communications	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4328	Consumer Cellular, Inc.	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	-	2	2	-	-	-	-	4	4	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	7
CER4308	CREDO	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4460	Cricket Wireless, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
DVS1103	Datavo, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4043	DNC Wireless	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC6096	Edison Carrier Solutions	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4436	enTouch	-	-	-	2	5	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7
CLC6837	First Communications, LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1002, IEC1002	Frontier California Inc.	37	60	97	-	8	8	26	36	62	2	2	4	1	-	1	-	-	-	24	33	57	1	5	6	235
CLC5427, IEC5417	IDT America Corp.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6083, IEC6083	Integra Telecom	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4372	I-Wireless, LLC, Access Wireless	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5941	Level 3 Communications, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4442	Life Wireless	-	-	-	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLC7152, CLR7152, IEC7152	Mosaic Networx, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC6647	NetFortris Acquisition Co., Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IER6364	Pacific-South Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
LEC1014	Ponderosa Telephone	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	3
CLC5502, CLR5502, IEC5502	Preferred Long Distance, Inc.	2	1	3	-	-	-	-	1	1	-	4	4	-	-	-	-	-	-	1	-	1	-	-	-	9
IER6882	Quasar Communications Corp.	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CER4447	Red Pocket, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3062, CER4332, CLC5112, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	14	7	21	10	7	17	-	3	3	2	2	4	-	-	-	-	-	-	2	1	3	-	-	-	48
IEC6996	Suddenlink Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4380	Surelink Mobile; TruConnect	-	-	-	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
CER4411	TAG Mobile	-	-	-	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CER4398, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	1	4	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
IER6081	TIC Long Distance	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	3	4	7	-	1	1	6	5	11	-	1	1	-	-	-	-	-	-	-	1	1	-	1	1	22
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	5	3	8	-	-	-	2	5	7	1	2	3	-	-	-	-	-	-	-	3	3	1	-	1	22
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	2	-	2	4	9	13	-	2	2	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	19
CLC5253, IEC5253	Verizon Access Transmission Services	-	1	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CEC3011	Verizon Wireless	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1
CEC3029	Verizon Wireless, LLC	9	19	28	-	-	-	2	2	4	2	3	5	-	-	-	-	-	-	-	5	5	1	1	2	44
CER4327	Virgin Mobile; Assurance Wireless	1	-	1	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	5
CLR6884	WTI Communications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CRTSLX	XEROX	-	-	-	46	236	282	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	282
CLC5553, IEC5553	XO Communications Services	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		156	184	340	76	306	382	67	110	177	21	23	44	1	-	1	2	-	2	75	93	168	15	13	28	1,142