

Communications Industry Consumer Contacts - Total Presented by Company and Category April 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **April 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated -			Policy &			Public Purpose			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CLC6342, IER6342	ACN Communications Services, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4451	Air Voice Wireless, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	-	1
IEC5955	AmeriMex Communications Corp.	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC6658, IER6658	Asian American Association	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1001, IEC1001	AT&T California	81	55	136	6	17	23	26	32	58	10	5	15	-	-	-	-	-	-	44	35	79	2	-	2	313
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	-	5	5	-	-	-	2	-	2	-	1	1	-	-	-	-	-	-	-	2	2	-	-	-	10
CEC3014, CEC3021	AT&T Mobility	17	17	34	-	-	-	5	8	13	1	1	2	-	-	-	-	-	-	-	4	4	1	1	2	55
CER4433	Bandwidth.Com Clec, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC7118	Birch Communications	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	2	2	-	-	3
CLC6764, CLC7222	Blue Casa Telephone, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	1	1	3
DVS1333	Broadvoice, Phone Power	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4412	Budget Mobile; Budget Mobile LifeLine	-	-	-	4	7	11	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	12
CLC5607	CCT Telecommunications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6878, CLR6878, IEC6878	Charter	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5698, IEC5698	Comcast Digital Phone	1	2	3	-	-	-	3	4	7	-	2	2	-	-	-	-	-	-	1	4	5	-	-	-	17
CLC1015, LEC1015	Consolidated Communications	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	3	-	3	-	1	1	2	2	4	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	9
CER4460	Cricket Wireless, LLC	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC6610, IEC6610	CuraTel	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
DVS1151	DigitalPath, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4436	enTouch	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1002, IEC1002	Frontier California Inc.	74	92	166	4	6	10	47	93	140	8	5	13	-	-	-	-	1	1	168	217	385	4	5	9	724
LEC1026	Frontier Communications of the Southwest, Inc.	-	1	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
IEC7167	Frontier Communications Online & LD	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IER7237	G3 Telecom USA, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
IEC5680	Global Tel*Link Corporation; GTL	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5427	IDT America Corp.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
IEC5168	Intellicall Operator Services, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1

Utility Code	Utility Name	Billing			LifeLine			Not Regulated -			Policy &			Public Purpose			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4372	I-Wireless, LLC	-	-	-	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
CER4442	Life Wireless	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3079	MetroPCS	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	
CLC6647	NetFortris Acquisition Co., Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	
CLC6927, CLR6927, IER6927	OneTouch Communications; Touch Base Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1291	Ooma, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC6005, IEC6005	Peak Communications	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5502, IEC5002, CLR5002	Preferred Long Distance, Inc.	3	1	4	-	-	-	-	1	1	-	2	2	-	-	-	-	-	-	-	-	-	-	-	7	
CER4387	ReachOut Wireless	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
DVS1144	Ringcentral, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	7	15	22	4	18	22	4	3	7	1	4	5	-	-	-	-	-	-	1	-	1	-	-	-	57
CER4380	Surelink Mobile; TruConnect	-	-	-	1	3	4	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	
CER4411	Tag Mobile, LLC	-	-	-	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	4
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	5	1	6	-	-	-	8	5	13	-	-	-	-	-	-	1	-	1	-	1	1	-	-	-	21
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	9	9	18	-	-	-	11	6	17	1	-	1	-	-	-	-	-	-	2	1	3	-	-	-	39
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	2	2	4	1	2	3	3	-	3	-	-	-	-	-	-	-	-	-	2	4	6	-	-	-	16
IEC5732	Verizon Long Distance, LLC	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CLC5494, IEC5494	Verizon Select Services, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3029	Verizon Wireless, LLC	18	22	40	-	-	-	4	5	9	1	2	3	-	-	-	-	-	-	3	3	6	-	1	1	59
CER4327	Virgin Mobile; Assurance Wireless	-	1	1	2	3	5	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8	
DVS1135	Vonage America, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	1	
CRTSLX	XEROX	-	-	-	83	242	325	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	325	
CLC5553, IEC5553	XO Communications Services	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	2	-	2	7
	Total	227	237	464	111	305	416	119	165	284	22	23	45	-	-	-	1	1	2	227	277	504	9	11	20	1,735