

**Communications Industry
Consumer Contacts - Total Presented by Company and Category
March 2016**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **March 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
CLC6342, IER6342	ACN Communications Services, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
IEC6148	Adv Telcom	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4458	AmeriMex Communications Corp.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1001, IEC1001	AT&T California	84	76	160	7	24	31	49	30	79	10	14	24	-	1	1	-	-	-	-	35	50	85	-	2	2	382
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	1	4	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	4	5	-	-	-	10
IEC5800	AT&T Long Distance	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3014, CEC3021	AT&T Mobility	18	20	38	-	-	-	1	7	8	5	4	9	-	-	-	-	-	-	-	6	1	7	-	-	-	62
CLC7118	Birch Communications	1	2	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLC6764, CLC7222	Blue Casa Telephone, LLC	2	3	5	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	8
CER4412	Budget Mobile; Budget Mobile LifeLine	-	-	-	-	8	8	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	9
CLC6446	Cbeyond	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6878, CLR6878, IEC6878	Charter	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
DVS1208	Charter Advanced Services (CA), LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5698, IEC5698	Comcast Digital Phone	-	1	1	-	-	-	2	3	5	3	-	3	-	-	-	-	-	-	-	1	3	4	-	-	-	13
CER4328	Consumer Cellular, Inc.	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	-	2	2	-	1	1	1	6	7	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	11
CEC3076	Cricket Communications, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CER4460	Cricket Wireless, LLC	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
DVS1103	Datavo, Inc.	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	1	1	-	-	-	2
CLC6096	Edison Carrier Solutions	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4436	enTouch	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
IEC6676	FirstLink Communications	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5429, IEC5429	Frontier Communications of America, Inc.	1	1	2	-	-	-	2	1	3	-	-	-	-	-	-	-	-	-	-	3	-	3	-	-	-	8
LEC1026	Frontier Communications of Southwest, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
IEC7167	Frontier Communications Online & LD	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5680	Global Tel*Link; GTL	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	1
CER4381	Greatcall, Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5952	Infotech Telecomms and Network Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4372	I-Wireless, LLC	-	-	-	2	3	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	
CER4442	Life Wireless	-	-	-	3	2	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5	
IER6532	Long Distance Consolidated Billing Co.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
CEC3079	MetroPCS	1	1	2	-	-	-	4	-	-	4	-	-	-	-	-	-	-	-	-	-	-	-	-	6	
	NetFortis Acquisition Co., Inc																						1	1	-	1
CLC6097	OneTouch Communications;	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IER6364	Pacific-South Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6097	Paetec Communications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC7112	Peerless Network of California, LLC	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5502, CLR5002, IEC5502	Preferred Long Distance, Inc.	1	4	5	-	-	-	-	1	1	-	6	6	-	-	-	-	-	-	-	-	-	-	-	-	12
CER4387	ReachOut Wireless	-	-	-	2	3	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
LEC1016	Sierra Telephone Company, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC7002, CLR7002	Sonic Telecom, LLC	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	2	1	3	-	-	-	4
CLC7005, IER7055	Southern California Telephone Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	6	9	15	-	17	17	5	2	7	1	5	6	-	-	-	1	-	1	3	-	3	-	-	-	49
CER4380	Surelink Mobile; TruConnect	-	-	-	-	7	7	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	7
CLC6324	Surewest Televideo	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4411	Tag Mobile, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
LEC1010	TDS Telecom	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3	3	-	-	-	3
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
CER4380	Telscape Communications, Inc.; Surelink Mobile	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	3	-	3	-	-	-	5	5	10	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	14
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	14	8	22	-	-	-	2	4	6	1	1	2	-	-	-	-	-	-	1	3	4	-	1	1	35
CER4360	Total Call Mobile, LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	1	5	6	-	1	1	1	5	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	13
CLC5253, IEC5253	Verizon Access Transmission Services	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1

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		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CER4439, CLC1002, LEC1002	Verizon California, Inc.	19	18	37	-	6	6	12	15	27	3	-	3	-	-	-	-	-	-	8	9	17	1	1	2	92
CEC3029	Verizon Wireless, LLC	17	24	41	-	-	-	7	13	20	-	4	4	-	-	-	-	-	-	2	3	5	-	2	2	72
CER4327	Virgin Mobile; Assurance Wireless	-	1	1	4	5	9	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	11	
CLR7214	Windstream Nuvox, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	2
IER6985	Windstream Communications, Inc.	1	-	1	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CRTSLX	XEROX	-	-	-	82	260	342	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	342
CLC5553, IEC5553	XO Communications Services	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	2
CLC6989	Ymax Communications Corporation	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
Total		177	190	367	101	343	444	99	95	194	25	35	60	-	1	1	2	-	2	69	88	157	1	6	7	1,232