

Communications Industry Consumer Contacts - Total Presented by Company and Category February 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Communications Industry during the month of **February 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Communications Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CEC3085	Accessible Wireless, LLC	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6342, IER6342	ACN Communications Services, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IEC5244, IEC5918, IER5918	Americatel & Startec Global Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC1001, LEC1001	AT&T California	84	66	150	9	37	46	43	29	72	14	13	27	-	-	-	-	1	1	52	30	82	-	4	4	382
CLC5002, CLC6346, IEC5002, IEC6346	AT&T Corp.	-	3	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	2	3	-	-	-	6
CEC3014, CEC3021	AT&T Mobility	12	16	28	-	-	-	2	7	9	1	5	6	-	-	-	-	-	-	1	5	6	-	-	-	49
CLC7118	Birch Communications	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
CLC5633, IEC5633, CLC7222	Blue Casa Telephone, LLC	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC6955, CLR6955, IEC6955	Bright House Networks Information Services (California), LLC	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4412	Budget Mobile; Budget Mobile LifeLine	-	-	-	3	11	14	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	14
CLR7127, IER7127	Central Telecom Long Distance, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6878, CLR6878, IEC6878	Charter	-	-	-	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLR5227, IEC5227	Clear Choice Communications; Excel Communications; Matrix Business Technologies; Trinsic Communications; VarTec Telecom	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6716	Cogent Communications of Calif., Inc.	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5698, IEC5698	Comcast Digital Phone	-	-	-	-	-	-	1	4	5	-	1	1	-	-	-	-	-	-	-	1	1	-	-	-	7
CLC1015, IEC1015	Consolidated Communications	1	2	3	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	2	2	-	-	-	6
CER4328	Consumer Cellular, Inc.	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5684, IEC5684	Cox; Cox Communications; Cox Business	1	1	2	1	1	2	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	8
DVS1151	DigitalPath, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
IEC6096	Edison Carrier Solutions	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4436	enTouch	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2

Utility Code	Utility Name	Billing			LifeLine			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CLC5429, IEC5429	Frontier Communications of America, Inc.	-	-	-	-	2	2	-	-	-	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	4
LEC1026	Frontier Communications of the Southwest, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
IER 7237	G3 Telecom USA, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CLC6842	Granite Telecommunications, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CER4372	I-Wireless, LLC	-	-	-	1	3	4	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
IEC5786	Legacy Inmate Communications	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CER4442	Life Wireless	-	-	-	1	4	5	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
CLR7189	Medallion Telecom, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CEC3079	MetroPCS	-	-	-	-	-	-	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
CLR6067	Network Billing Systems, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6927, CLR6927, IER6927	OneTouch Communications; Touch Base Communications	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
IER6081	TIC Long Distance	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6097	Paetec Communications, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC5502, IEC5002, CLR5002	Preferred Long Distance, Inc.	1	2	3	-	-	-	-	-	-	-	2	2	-	-	-	-	-	-	-	1	1	-	-	-	6
CER4387	ReachOut Wireless	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC7005, IER7055	Southern California Telephone Company	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
CEC3062, CER4332, CLC5122, IEC5112, PCC3062, PCC3064, PCC3066	Sprint; Sprint PCS	10	8	18	4	25	29	3	5	8	2	1	3	-	-	-	-	-	-	2	2	4	-	1	1	63
CER4380	Surelink Mobile; TruConnect	-	-	-	1	5	6	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	6
CER4411	Tag Mobile, LLC	-	-	-	1	-	1	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
LEC1010	TDS Telecom	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
CER4389, CLC5248, CLC5721, CLC5859, CLR5721, IEC5248, IEC5721, IEC5859	Telepacific Communications	1	3	4	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	5
IER6444	Teleuno, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6589, IEC6589	Telscape Wireless	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6874, CLR6874, DVS1158, IEC6874, IER6874	Time Warner Cable	6	4	10	-	1	1	9	2	11	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	24
CEC3056	T-Mobile (Brightspot; Go-Smart Mobile; Univision Mobile; Walmart Family Mobile)	15	12	27	-	-	-	8	4	12	-	2	2	-	-	-	-	-	-	1	1	2	-	1	1	44
CER4231	Tracfone Wireless (Net10; Page Plus Wireless; Simple Mobile; Straight Talk; TelCel America)	1	3	4	-	-	-	-	2	2	-	-	-	-	-	-	-	-	-	1	5	6	-	-	-	12

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		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
CLC5253, IEC5253	Verizon Access Transmission Services	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	2
CER4386, IEC5378	Verizon Business Services	-	1	1	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
CER4439, CLC1002, IEC1002	Verizon California, Inc.	17	23	40	3	2	5	9	11	20	1	3	4	-	-	-	-	-	-	17	14	31	-	-	-	100
IEC5732	Verizon Long Distance, LLC	-	1	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	2
CLC5494, IEC5494	Verizon Select Services, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CEC3029	Verizon Wireless, LLC	17	30	47	-	-	-	8	8	16	2	6	8	1	-	1	-	-	-	1	-	1	-	1	1	74
CER4327	Virgin Mobile	2	-	2	4	3	7	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	10
DVS1135	Vonage America, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
CRTSLX	XEROX	-	-	-	91	246	337	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	337
IEC5630	Yestel, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
CLC6989	Ymax Communications Corporation	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	175	190	365	126	342	468	90	81	171	23	34	57	1	-	1	-	1	1	84	66	150	-	8	8	1,221