

California Public Utilities Commission  
Consumer Service and Information Division

**Water Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**September 2014**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **September 2014**, broken down by the type of the contact (i.e. Category).

**Table 1 - Water Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA346	Apple Valley Ranchos Water Company	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTC190	Bass Lake Water Company	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210, SWR210	California-American Water Company	4	4	8	1	-	1	-	-	-	-	-	-	1	-	1	1	-	1	1	-	1	12
WTA60	California Water Service Company	10	4	14	5	-	5	1	-	1	-	-	-	1	1	2	6	1	7	-	-	-	29
WTB331	East Pasadena Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
WTC288	Erskine Creek Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
WTB136	Fruitridge Vista Water Company	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA133	Golden State Water Company	2	3	5	2	-	2	-	1	1	-	-	-	-	2	2	3	1	4	-	-	-	14
WTA162	Great Oaks Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTC194	Hillview Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD298	Long Canyon Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA314	Park Water Company	2	3	5	-	-	-	-	-	-	-	-	-	1	-	1	1	-	1	-	-	-	7
WTC120	Penngrove Water Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD380	Ramona Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
WTA337	San Gabriel Valley Water Company	1	1	2	-	-	-	-	-	-	1	-	1	-	1	1	1	-	1	-	-	-	5
WTA168	San Jose Water Company	2	1	3	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	4
WTC126	Sea Ranch Water Company, The	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1
WTA339	Suburban Water Systems	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
	<b>Total</b>	25	19	44	9	-	9	4	1	5	1	-	1	4	4	8	12	3	15	1	2	3	85