

California Public Utilities Commission
Consumer Service and Information Division

Water Industry
Consumer Contacts - Total Presented by Company and Category
August 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **August 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Water Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA346	Alpine Village Water Company	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA346	Apple Valley Ranchos Water Company	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA210, SWR210	California-American Water Company	7	5	12	-	-	-	-	-	-	-	-	-	-	-	-	2	-	2	1	-	1	15
WTA60	California Water Service Company	8	4	12	2	-	2	2	-	2	-	-	-	-	-	-	6	-	6	1	-	1	23
WTB61	Del Oro Water Co., Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
WTA133	Golden State Water Company	2	4	6	3	-	3	-	-	-	-	-	2	2	4	-	-	1	1	-	-	-	14
WTC53	Graeagle Water Company, Inc.	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA314	Park Water Company	2	2	4	-	-	-	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	6
WTD426	Pinon Hill Water Company	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA337	San Gabriel Valley Water Company	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
WTA168	San Jose Water Company	2	-	2	2	-	2	1	-	1	-	-	1	-	1	-	-	-	-	-	-	-	6
WTC338	Southern California Edison Company	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
WTA339	Suburban Water Systems	3	-	3	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	4
WTD354	Yermo Water Company	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	25	18	43	9	1	10	4	3	7	-	-	-	3	2	5	8	2	10	2	-	2	77