

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry  
Consumer Contacts - Total Presented by Company and Category  
November 2014**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **November 2014**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - Not Jurisdiction			Policy & Practice			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	1	1	-	-	-	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	3
ELC917	Commerce Energy, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	110	39	149	16	8	24	8	12	20	10	4	14	1	3	4	59	10	69	-	1	1	281
ELC901	Pacificorp	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	9	9	18	-	1	1	1	1	2	1	-	1	-	1	1	1	6	7	-	1	1	31
ELC338, GAS338, MUL338	Southern California Edison Company	78	37	115	7	3	10	6	10	16	10	1	11	7	2	9	30	13	43	-	-	-	204
GAS904	Southern California Gas Company	33	13	46	8	1	9	2	5	7	1	-	1	-	-	-	28	10	38	1	-	1	102
GAS905	Southwest Gas Corporation	5	-	5	1	-	1	-	-	-	-	-	-	-	-	-	4	2	6	1	-	1	13
	<b>Total</b>	236	99	335	32	13	45	18	28	46	22	5	27	8	6	14	124	42	166	2	2	4	637