

Consumer Protection and Enforcement Division

MONTHLY ACTIVITY REPORT

May 2023



**California Public
Utilities Commission**

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TRANSPORTATION LICENSING AND ANALYSIS BRANCH (TLAB)

TLAB’s Licensing Section analyzes applications from carriers, issues permits and certificates to carriers that meet state requirements, writes proposed decisions to approve or deny carriers’ CPCN applications, manages changes to carrier operations, communicates with carriers, and tracks carrier compliance with permit requirements. **TLAB’s Analysis Section** functions as the Commission’s subject matter expert on policy matters, providing technical and advisory support to commissioners, administrative law judges, and all levels of agency management on transportation matters.

Processing Carrier Applications

TLAB’s Transportation Licensing Section is processing and managing applications for over 6,500 carriers throughout California. Items processed in May 2023 include applications, vehicle and driver updates, vehicle safety inspection results, and other requests. This work is accomplished through the CPUC Transportation Carrier Portal (TCPortal), an online system that allows carriers to submit applications and other requests electronically and make payments online. The TCPortal tracks certain licensing activities as shown in the following tables and figures.

Figure 1. Total Permits & Certificates

Total Permits and Certificates. Figure 1 shows the total number of operating authorities (active and suspended) by month.

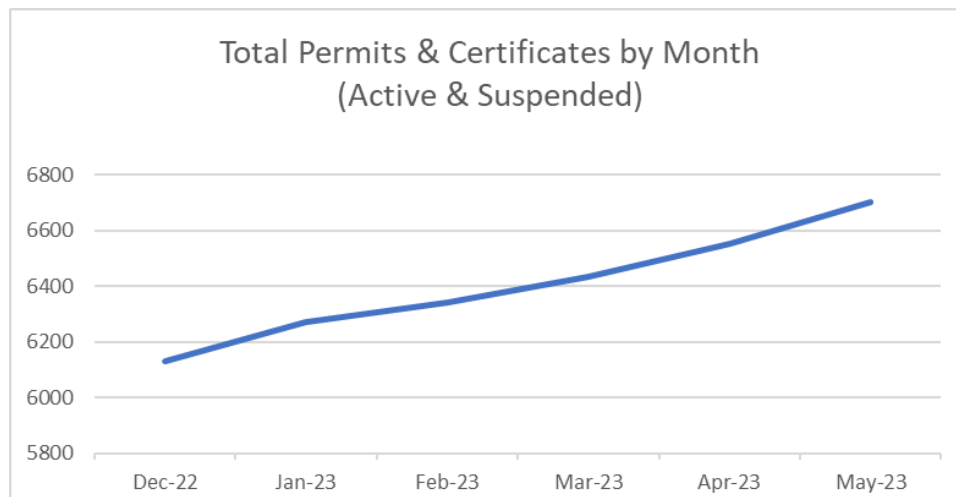


Table 1. Permits and Certificates by Category

Permits and Certificates by Category. The Commission grants permits and certificates for five categories of transportation carriers. Table 1 shows total numbers for those categories in the current month.

Carrier Type	Current Total
Transportation Charter Party	6557
Passenger Stage Corporation	10
Vessel Common Carrier	17
Transportation Network Company	18
Autonomous Vehicle	7

Figure 2. Monthly Completions of Permit Categories

Monthly Completions of Permit Categories. In addition to new applications for operating authorities, TLAB processes refile applications, transfer applications, and renewal applications. Figure 2 shows the numbers of each category completed by month.

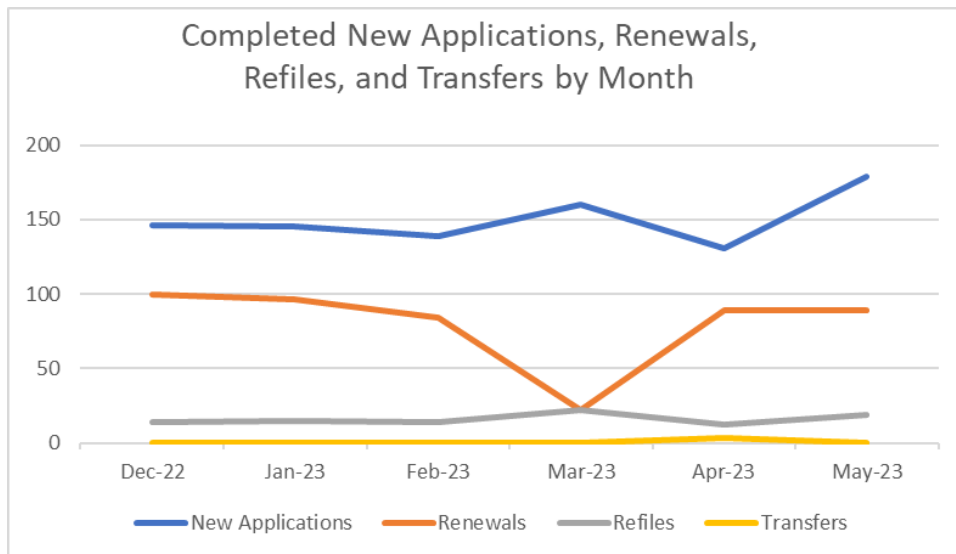


Figure 3. Suspensions and Revocations by Month

Suspensions and Revocations. Carriers can be suspended or revoked for various reasons such as failing to maintain active insurance or file annual or quarterly PUCTRA statements. Carriers may also voluntarily suspend operations. Figure 3 shows both types of suspensions/revocations by month.

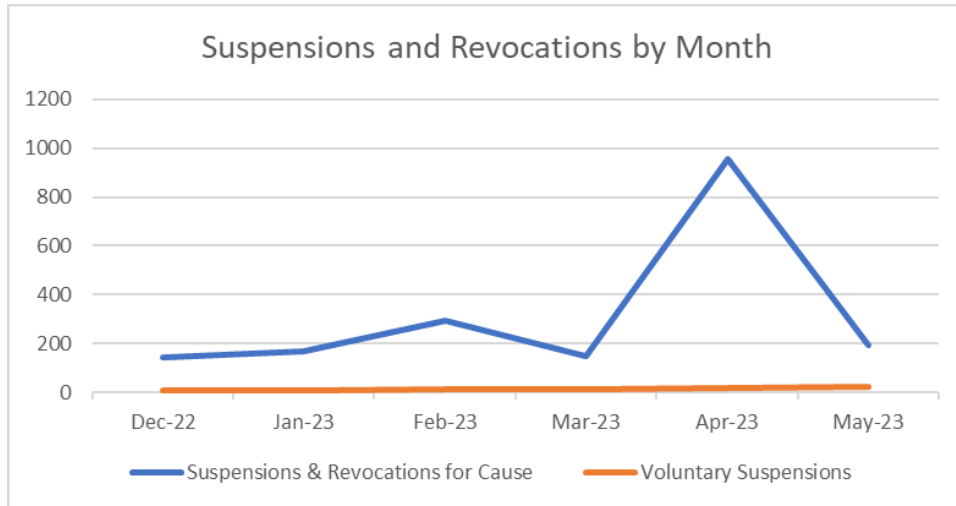


Figure 4. Average Processing Times

Average Processing Times. The total time to process an application, from initial receipt to issuance or denial of a permit or certificate, depends on internal processing time and on the time for external entities to provide necessary information. Upon receipt of applications, CPUC staff review them for completeness and issue deficiency notices to carriers for any outstanding items.

Examples of these items include evidence of insurance coverage filed by the carrier's insurance agent; evidence of compliance with drug and alcohol testing requirements; and inspection by the California Highway Patrol for vehicles with a seating capacity of 11 or more. Figure 4 shows the average total processing time for the major categories of permits and certificates processed by TLAB.

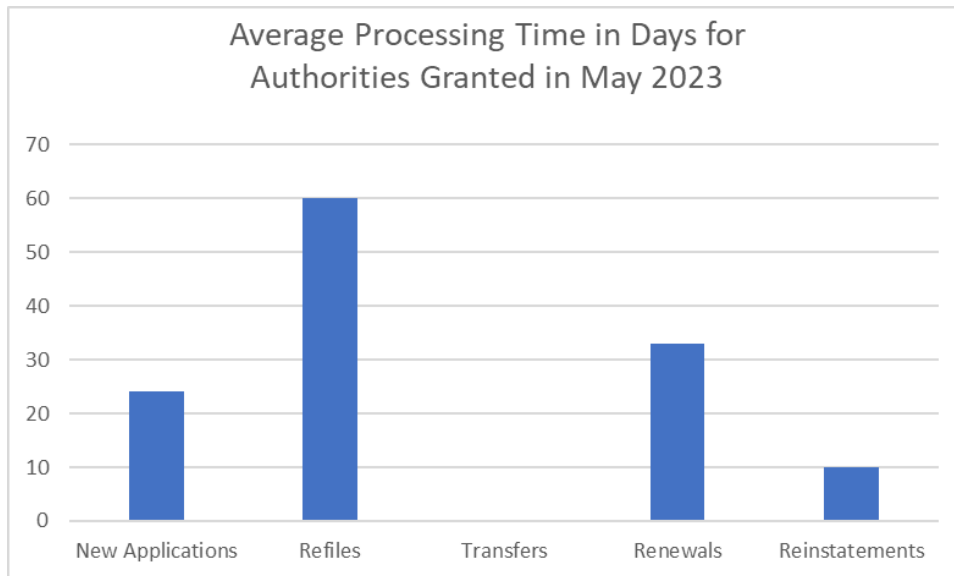
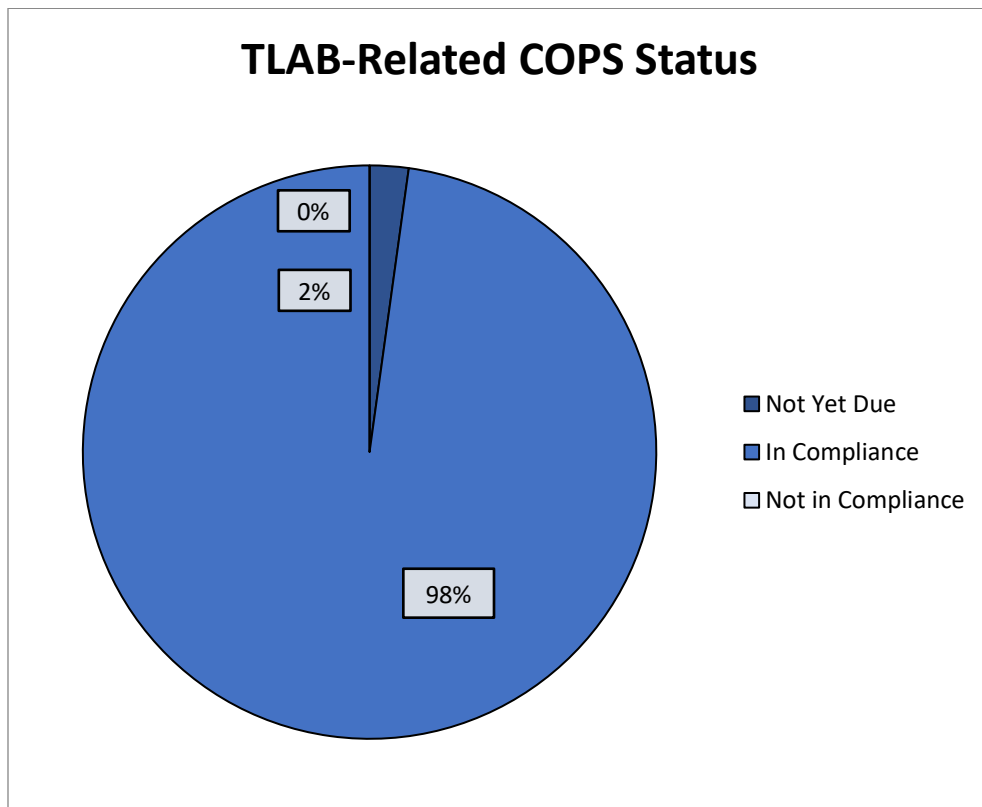


Figure 5. Compliance with Ordering Paragraphs

The Transportation Program is currently responsible for **690** separate Ordering Paragraphs. Many Ordering Paragraphs result from decisions to approve CPCNs for passenger stage corporations, and include permit requirements such as obtaining appropriate insurances, enrolling in drug testing and California Department of Motor Vehicles (DMV) pull-notice programs, receiving bus terminal inspections by CHP and others. Other OPs uphold TEB enforcement actions and impose fines for carrier violations of law and wrongdoing against consumers. OPs also introduce new reporting requirements and transportation policies. Figure 5 shows compliance with the Ordering Paragraphs.



Current Policy Proceedings. The Transportation Analysis Section supports three current proceedings. **R.12-12-011** develops regulations relating to transportation network companies and autonomous vehicles. **R.19-02-012** implements Senate Bill 1376, incentivizing transportation network companies to provide on-demand service for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. **R.21-11-004** implements the California Clean Miles Standard and Incentive Program, enacted through Senate Bill 1014, requiring the California Air Resources Board and the Commission to jointly work to lower greenhouse gas emissions from transportation network companies.

R.12-12-011 / TNC Rulemaking / Mason & Chiv / Shiroma

1. Commissioner Shiroma issued an Assigned Commissioner Ruling ordering a process to develop new data reporting requirements for the Autonomous Vehicles Driverless Deployment program on May 25, 2023. CPED staff will hold a workshop on June 22, 2023 to discuss new data collection options with stakeholders.
2. Commissioner Shiroma issued an Assigned Commissioner Ruling ordering reopening of the record to collect comments regarding the disclosure of TNC Annual Report from 2014-2019 on whether the timestamp data from each TNC trip should be aggregated. Opening comments are due June 15 and replies on June 29, 2023.

R.19-02-012 / TNC Access Rulemaking / Chiv / Shiroma

1. No Docket Activity.

R.21-11-014 / Clean Miles Standard / Wang / Shiroma

1. ALJ Wang issued a ruling requesting comments on a Phase 1 Supplemental Staff Proposal on May 10, 2023. Comments are due June 7, 2023 and reply comments are due June 26, 2023.

Carrier Application Proceedings. The Transportation Licensing Section assists the Commission in the regulation of Passenger Stage Corporations and Vessel Common Carriers. **Passenger Stage Corporations (PSCs)** are carriers that transport passengers between points on an individual fare basis. Examples are fixed-route bus services and “share-the-ride” airport shuttle services. **Vessel Common Carriers (VCCs)** are carriers that transport persons or property between points in the State. Examples are commute ferry services in the San Francisco Bay and services between California mainland points and Catalina Island. PSCs and VCCs are common carriers and must file requests with the Commission through a formal process. Both carrier types require a “certificate of public convenience and necessity” (CPCN) from the Commission for the authority to operate in California.

- **TL-19141** / Extension of Vessel Common Carrier Authority to Adjust their Fares and Rates Without Specific Commission Approval by Resolution TL-19139/ **05/30/2023 Agenda Resolution published to be voted on at the June 8, 2023 Commission meeting.**
- **A.22-10-013** / In the Matter of the Application of PACIFIC MARITIME GROUP, Inc., a California corporation, doing business as PACIFIC TUGBOATS (VCC-88), For Authorization to Increase Rates on its Vessel Common Carrier Service Operated Out of Los Angeles, Long Beach and Redondo Beach Harbors and Connecting to Avalon, Two Harbors and the Isthmus on Santa Catalina Island and all the Camps and Beaches That Surround Santa Catalina Island / **05/30/2023 Prehearing Conference held.**
- **A.22-10-020** / In the matter of the Application of THE SONOMA COUNTY AIRPORT EXPRESS, INC. PSC-1120) to establish new base tariff rates and to establish a Zone of Rate Freedom ("ZORF") of Plus 15% or Minus 15%, to that newly established tariff, pursuant to provisions of Pub. Util. Code Section 454.2 / **05/03/2023 Draft Resolution and subsequently 05/30/2023 Agenda Resolution (TL-19142) published granting in part and denying in part the application scheduled for the June 8, 2023 Commission Meeting Agenda.**
- **A.23-01-018** / Application of Island Boat Service (VCC-80) for Authorization to Increase Passenger Fares on Its Vessel Common Carrier Service Between Vessels and ShorePoints and Between all Points and Places on or Within Three Miles of Santa Catalina Island and For Zone of Rate Freedom / **05/18/2023 ALJ ruling directing applicant to file supplemental information responses.**
- **A.23-05-006** / Application of STAR & CRESCENT BOAT COMPANY (VCC-63), doing business as FLAGSHIP CRUISES & EVENTS, for a Passenger Fare Increase and Authority to Establish a Zone of Rate Freedom for its Vessel Common Carrier Service on San Diego Bay Between the City of Coronado and the City of San Diego. / **05/04/2023 Application filed. 5/24/23 Prehearing Conference set for August 4, 2023 with ALJ Kelly.**

Joint Agency Collaboration/Outreach/Training

Joint Agency Collaboration. Information sharing and collaboration with other transportation agencies is a critical part of TLAB's work.

- Bi-monthly TLAB Staff and CARB Staff coordination meeting on the Clean Miles

[CPED Monthly Activity Report / May 2023](#)

Standard

- Monthly TLAB and Department of Motor Vehicles Autonomous Vehicles meeting
- Monthly TLAB Meeting w/ California Highway Patrol

Outreach and Education. TLAB provides outreach and education to potential and current carriers through presentations on application fundamentals at venues such as SFO and LAX, and attendance at functions sponsored by transportation-related organizations such as the Greater California Livery Association and the California Bus Association.

- CPED presented at the Quarterly AV Interagency Update Meeting on May 22, 2023.

Training. TLAB managers and staff regularly attend all trainings required by the Commission, as well as trainings for developing work skills and industry-specific trainings. For example:

- Cybersecurity Training
- Hot Weather Heat training
- New Employee Training
- Supervisory Development Training
- TCT Phase 1-training
- Ethics Training

TRANSPORTATION ENFORCEMENT BRANCH

The Transportation Enforcement Branch (TEB) regulates Charter-Party Carrier of Passengers (TCP) (e.g., limousines, airport shuttles, chartered and scheduled bus operators, Transportation Network Companies (TNC)) and vessels in California to safeguard the public by ensuring compliance with Commission General Orders (GO), Public Utilities (PU) Codes, and other applicable laws and regulations. TEB ensures compliance through investigations, enforcement, proactive compliance inspections, and field surveillance and inspections. TEB also supports a consumer complaint 800 phone line ([Transportation Complaint \(ca.gov\)](https://www.cpuc.ca.gov/transportation-complaint)), and conducts outreach and training activities for passenger carriers, law enforcement, and prosecutors, on regulations that affect passenger carriers.

Consistent with the Commission’s Strategic Directives¹ and Enforcement Policy², TEB developed the TEB Safety Management System that is implemented through the following concepts Transportation Safety Assurance, Transportation Risk Management, and Transportation Safety Promotion.

Transportation Safety Management System

TEB reports the following progress for May 2023, for the following program elements.

1. **Transportation Safety Assurance** – Assuring that entities the Commission regulates comply with the law and have sufficient training and resources to ensure the safety of the public, their workers, and the environment. For TEB, this includes Investigations, Carrier Inspections, Field Operations, and related Enforcement Activities.

- **Safety Field Operations**

- Hollywood Burbank Airport (BUR)
- Cross Border Express (CBX)
- Disneyland-Grad Nite
- San Francisco International Airport (SFO)
- San Jose Mineta International Airport (SJO)
- John Wayne Airport (SNA)
- Charles M. Schulz-Sonoma County Airport (STS)

- **Formal Enforcement Proceedings:**

- **I.21-12-001/Uber Technologies, Inc., and Uber Black Sub-carriers/ALJ**

¹ [CPUCs Strategic Directives \(ca.gov\)](https://www.cpuc.ca.gov/strategic-directives)

² [CPUC Adopts Enforcement Policy to Promote Maximum Compliance, Transparency, and Public Safety](https://www.cpuc.ca.gov/enforcement-policy)
CPED Monthly Activity Report / May 2023

Stevens/Commissioner Shiroma. On December 2, 2021, the Commission opened an Order Instituting Investigation (OII) to determine whether passenger carriers violated any provisions of the Public Utilities Code or other applicable rules and regulations.

- On May 01-05, 2023, a Virtual Evidentiary Hearing for Investigation 21-12-001 was held. On May 26, 2023, notice was sent advising all parties a virtual evidentiary hearing is set for June 13, 2023, at 1:00 p.m.

2. Transportation Risk Management – Continually identifying, assessing, and reducing operational risks through mitigation measures faced or posed by the entities the CPUC regulates.

- Continued with data collection from TEB Field activities for internal operations analysis.

3. Transportation Safety Promotion – Supporting efforts to assure that the public and regulated transportation entities can make informed choices and know how to respond to unsafe situations. For TEB, this includes Training and Education, Outreach Efforts with Industry and Law Enforcement, and Commission Engagement.

- Cross Border Xpress (CBX) San Diego, CA

Table 2. TEB Enforcement Activities

12 Month Enforcement Activity	Jun 2022	Jul 2022	Aug 2022	Sept 2022	Oct 2022	Nov 2022	Dec 2022	Jan 2023	Feb 2023	Mar 2023	Apr 2023	May 2023	Total
Open Investigations	98	90	72	64	80	77	74	76	70	76	81	74	N/A
New Investigations	24	7	3	11	27	8	7	13	10	15	12	11	148
Investigations Completed	7	10	16	24	9	11	12	9	15	23	8	20	164
Investigations Open Longer than 6 Months	27	35	23	32	21	25	25	23	37	20	34	13	N/A
% Of investigations Open Longer than 6 Months	28%	39%	32%	50%	26%	32%	32%	30%	52%	26%	42%	18%	N/A
Cease and Desist Notices	17	12	16	12	20	13	2	4	5	7	15	8	131
Warning Letters	3	4	1	2	2	0	0	1	1	0	2	4	20
Telephone Disconnects	0	0	0	0	0	0	0	0	0	0	0	0	0
Citations	5	2	1	0	4	7	1	2	4	2	2	4	34
Civil Compromise Actions	5	12	10	22	13	5	0	1	0	1	2	0	71
Vehicle Impounds	7	9	14	19	13	9	1	0	1	1	1	0	75

**Figure 6. TEB Fines Assessed and Amounts Collected from Investigations
June 2022 – May 2023**

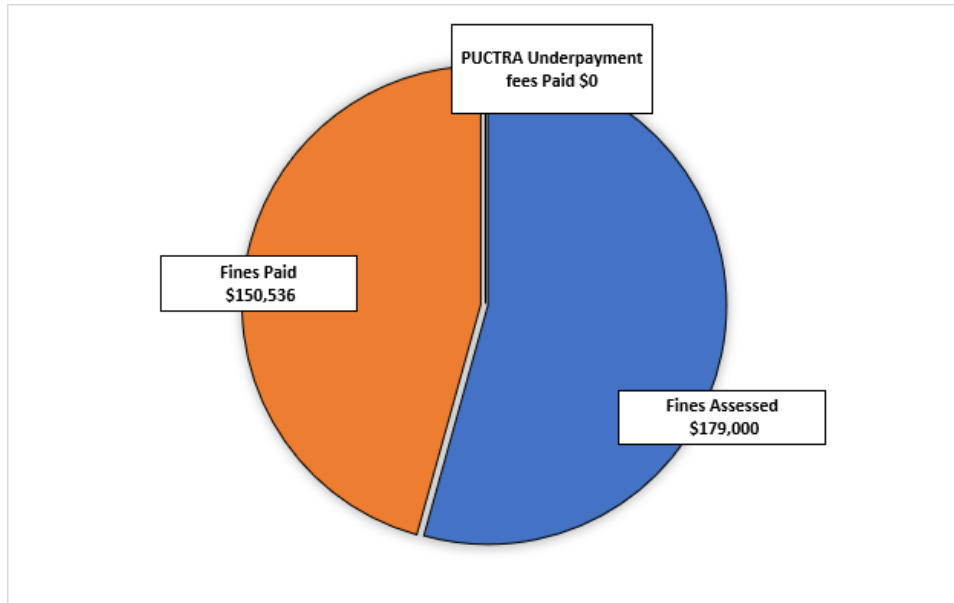


Table 3. Consumer Intake Unit (CIU) Statistics

CIU Statistics	
Open complaints as of May 1, 2023	0
New complaints received during month	7
Subtotal	7
Less: Complaints closed by CIU directly	0
Complaints Referred to Enforcement during month	3
Open CIU complaints as of May 31, 2023	4

Table 4. Citation Appeal Proceedings

Docket No.	Entity	Status
K.22-11-012	Edwin Torres, North Hollywood, unlicensed	On November 10, 2022, appeal was filed. Case assigned to ALJ Robert W. Haga. On December 20, 2022, the case was reassigned to ALJ Jacob Rambo for ADR. The case is still pending, awaiting an appeal hearing date.
K.23-01-021	Ali B Zanjani dba Royalty Limousine (TCP 16194)	On February 1, 2023, the Acceptance of Appeal Notice from the Docket Office (Appeal File Date: January 25, 2023; Citation T.23-01-001 imposing a \$5,000 fine). A Virtual Evidentiary Hearing took place on February 28, 2023 @ 10AM. No updates waiting for ALJ's decision.
K.23-04-007	Lkhavasuren Dulmaa, Moraga, unlicensed. PSG 5804	On April 12, 2023, an appeal was filed. ALJ Sumner Matthews assigned case on April 18, 2023. Compliance filing filed on April 26, 2023. Hearing scheduled for June 22, 2023.

Table 5. TEB Field Operations – Probable Violations and Observation Summary

Month	Transportation Charter-Party (TCP)		Transportation Network Companies (TNC)		Passenger Stage Corporations (PSC)	
	Observed	Probable Violations	Observed	Probable Violations	Observed	Probable Violations
May 2023	16	3	335	66	1	0
Apr 2023	204	47	113	47	1	1
Mar 2023	79	22	13	6	2	0
Feb 2023	26	10	69	19	0	0
Jan 2023	144	32	110	85	0	0
Dec 2022	72	14	37	20	0	0
Nov 2022	144	28	46	16	0	0
Oct 2022	78	18	321	49	3	0
Sept 2022	79	17	280	31	11	13
Aug 2022	470	23	562	109	0	0
July 2022	208	6	366	45	1	0
June 2022	160	15	500	45	2	0

Table 6. Joint Operations with Law Enforcement Agencies

Agency	Operation
California Highway Patrol (CHP)	TCP, PSC, and TNC passenger carrier operation at Disneyland in Anaheim.
San Francisco International Airport (SFO)	TNC passenger carrier operation at San Francisco International Airport.
Charles M. Schulz-Sonoma County Airport (STS)	TCP, PSC, and TNC passenger carrier operation at Sonoma County Airport.

UTILITIES ENFORCEMENT BRANCH (UEB)

UEB protects California utility consumers from fraud and abuse by developing enforcement mechanisms and ensuring service providers comply with consumer protection laws and regulations. UEB investigates alleged violations by utilities, including communications (both wireline and wireless), energy (both electric and gas), and water companies. When sufficient evidence of violation is uncovered, UEB brings cases before the Commission to seek appropriate penalties and remedies for consumers.

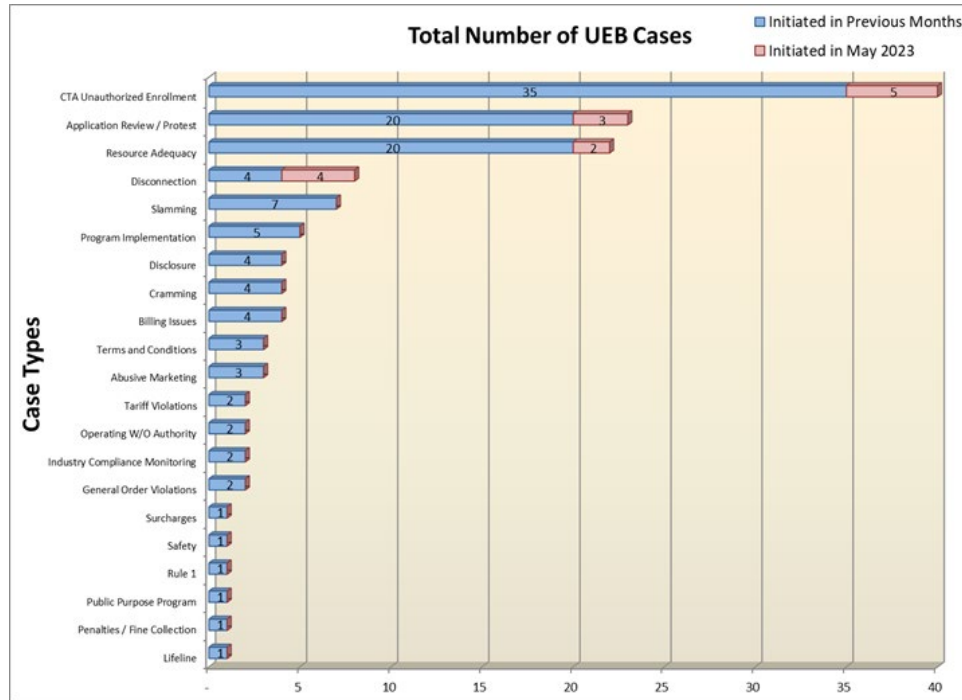
Monthly Highlights

- **MetroPCS OII (I.22-04-005):** On May 9, 2023, ALJ Mason issued a Ruling ordering parties to provide an update report regarding the deadlines set in the ALJ's March 20, 2023 Ruling Ordering Parties to Meet and Confer and for MetroPCS to Serve Supplemental Responses to the September 27, 2021 Data Request as to the Track One Issues. On May 10, 2023, MetroPCS filed its report. On May 11, 2023, CPED filed its report informing the ALJ that CPED met and conferred with MetroPCS and MetroPCS provided supplemental information. CPED also reported that it expects to complete its review in a week and will continue to work with MetroPCS to resolve any remaining discovery issues.
- **Desert Community Energy (DCE) RA Citation Appeal (K.23-05-017):** On May 17, 2023, DCE filed a Notice of Appeal to Citation E-4195-0133 issued by CPED on April 17, 2023 for \$374,647.20. On May 31, 2023, CPED filed its compliance filing.
- **Orange County Power Authority (OCPA) RA Citation Appeal (K.23-05-019):** On May 24, 2023, OCPA filed a Notice of Appeal to Citation E-4195-0134 issued by CPED on April 24, 2023 for \$147,408.00. A compliance filing is due on June 7, 2023.

Key Activities

UEB is working on a total of 137 cases. Investigations center primarily on CTA Unauthorized Enrollment, Application Review/Protest, Resource Adequacy and Disconnection. UEB’s cases come from a variety of sources, with Inter-Division referrals and UEB’s own scanning activities playing key roles.

Figure 7. UEB Total Number of Cases by Type as of May 31, 2023



Citations/Fines/Reparation

During the month of May 2023, UEB issued four RA Citations totaling \$3,020,897, one CTA citation in the amount of \$1,000, and a Disconnection citation in the amount of \$1,000.

Cumulative 2023 fines, reparations and penalties imposed are shown below.

Table 7. UEB Fines, Reparations, and Penalties

Date	Citations/Fines/ Reparation
January – April	\$7,367,030
May 2023	\$3,022,897
Cumulative 2023	\$10,389,927

- Resource Adequacy (RA) Citation Program:**³ UEB issues citations and levies fines to enforce Load Serving Entities’ (LSE) compliance with system, local, and flexible resource adequacy requirements pursuant to Resolution E-4195, as modified by Decisions 10-06-036, Decisions 10-06-038, 11-06-022, 14-06-050, 19-06-026, 20-06-031, 21-06-029 and 22-06-050. UEB received two case referrals in May 2023 and issued four citations totaling \$3,020,897.20. In May, UEB received citation payments totaling \$6,844,446.19 and two notice of appeals on citations totaling \$522,055.20.
- Core Transport Agent (CTA):** UEB reviews CTA-related complaints received by the Commission to enforce compliance with the standards for verification of change in provider requirements in D. 18-02-002, and to identify acts constituting grounds for suspension or revocation of registration pursuant to Pub. Util. Code Section 983.5.
- Disconnection Citation Program:** UEB issues citations to enforce compliance with the disconnections-related consumer protection rules authorized by D.20-06-003. This citation program is applicable to Southern California Edison Company (SCE), Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Gas Company (SoCalGas), collectively referred to as California’s large investor-owned utilities (IOUs). On May 22, 2023, UEB issued a disconnection citation (UEB-006-0001) in the amount of \$1,000.

In May, UEB reviewed 102 CTA-related complaints received by the Consumer Affairs Branch (CAB) in April 2023 and identified 23 needing investigation for potential unauthorized enrollment. Staff issued five data requests for proof of enrollment authorization. UEB received proof of enrollment authorization for 18 customers; 3 customers were enrolled prior to Resolution UEB-003; and 2 customers did not have enough information in CIMS to further investigate. Staff found no violations of

³ “Energy Division consulted with Legal Division and determined that year-ahead RA citations contain market sensitive information related to load serving entities’ net short position. Therefore, Energy Division asked that all information related to year-ahead RA citations be kept confidential until after the final compliance month with deficiencies have passed. As a result, UEB will no longer provide detailed information regarding RA citations issued. Please refer to the Commission’s Website at [Utility Enforcement Branch \(ca.gov\)](https://www.cpuc.ca.gov/utility-enforcement-branch) for publicly available information on RA citations.”

unauthorized enrollment and recommends no further action for the complaints received in the month of April 2023.

On May 19, 2023, Fiscal received and processed payment for Citation No. UEB-003-0184-0186 (issued on April 7, 2023 for \$3,000). On May 24, 2023, UEB issued SFE Energy California Inc. Citation No. UEB-003-0187. Details of these citations can be found in the table below.

Table 8. UEB CTA-Related Complaints

Month Received	CTA-Related Complaints		Data Requests Issued	Proof of Authorization Obtained	Citations Issued	Cease and Desist Letters Issued
	Total Reviewed	Unauthorized Enrollment				
April	102	23	5	18	0	0

Table 9. UEB CTA Citations

CTA CITATIONS					
Citation #	Date Issued	Company	Citation Amount	Date Due	Status
UEB-003-0187	5/24/2023	SFE Energy California Inc.	\$1,000	6/23/2023	Payment pending

Compliance with Ordering Paragraphs

There were no new Ordering Paragraphs added to UEB’s COPS tracker for the month of May. UEB was responsible for 41 separate Ordering Paragraphs. As of May 2023, 41 of the Ordering Paragraphs (representing 100%) have been complied with, thus none are out of compliance.

Ordering Paragraphs related to UEB’s work are attributable to the imposition of fines, adoption of settlements, ordering of consumer refunds or reparation and other remedies and corrective actions, including reporting requirements, resulting from UEB’s investigations of violations of law and wrongdoing against consumers.

The numbers reported above tracks compliance with ordering paragraphs assigned to UEB and do not include tracking for compliance with payment of fines, penalties, surcharges, or the like, which are assigned to Fiscal Office under the COPs system. However, UEB staff also tracks such payments separately in our case management system and informs fiscal of any identified issues.

Table 10. UEB-Related Proceedings

Docket No.	Title	ALJ	Commissioner
R.18-07-005	Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs.	Kelly	Houck
K.19-03-024	Appeal of San Jose Clean Energy to Citation E-4195- 0052 issued on February 27, 2019 by the Consumer Protection and Enforcement Division.	Kim	N/A
K.21-03-005	Appeal of San Diego Community Power to citation E-4195-98 issued on February 3, 2021 by Consumer Protection & Enforcement Division.	Chiv	N/A
K.21-03-006	Appeal of Western Community Energy to citation E-4195-99 issued on February 9, 2021 by Consumer Protection & Enforcement Division.	Wercinski	N/A
K.21-11-018	Appeal of Shell Energy North America to citation E-4195-113 issued on October 21, 2021 by Consumer Protection & Enforcement Division.	Cai	N/A
K.22-05-017	Appeal of Orange County Power Authority to citation E-4195-116 issued on April 20, 2022 by Consumer Protection & Enforcement Division.	Petersen	N/A
K.23-05-017	Appeal of Desert Community to citation E-4195-133 issued on April 17, 2023 by Consumer Protection & Enforcement Division.	Chiv	N/A
K.23-05-019	Appeal of Orange County Power Authority to citation E-4195-134 issued on April 24, 2023, by Consumer Protection & Enforcement Division.	Kelly	N/A
I.22-04-005	Order Instituting Investigation on the Commission’s Own Motion into MetroPCS California LLC Failure to Remit Prepaid Mobile Telephony Service Surcharges and User Fees	Mason	Houck

I.22-10-007	Order Instituting Investigation into the Operations and Practices of TC Telephone and Order to Show Cause to Determine Whether Respondents Violated the Laws, Rules, and Regulations Governing the California Universal LifeLine Program	Mason	Shiroma
K.22-10-024	Appeal of Orange County Power Authority to citation E-4195-125 issued on September 16, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A
K.22-11-007	Appeal of Constellation New Energy to citation E-4195-130 issued on October 7, 2022 by Consumer Protection & Enforcement Division.	Zhang	N/A
A.22-02-020	Application of Dagobah Systems, Inc., dba Dagobah Communications Systems, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Melvin	Reynolds
A.22-10-005	Application of Digital Future UUC LLC for Registration as an Interexchange Carrier Telephone Corporation Pursuant to the Provisions of Public Utilities Code Section 1013.	Tran	Shiroma
A.22-11-011	Application of Kloud Communications, Inc. for Registration as an Interexchange Carrier Telephone Corporation pursuant to the Provisions of Public Utilities Code Section 1013.	Wilson	Shiroma

Outreach/Training/Other Activities

State National Action Plan (SNAP): On May 18, 2023, the Federal Communications Commission (FCC) discussed its proposed \$8,778,527.39 fines against 22 applicants in the Rural Digital Opportunity Fund (RDOF) Phase I Auction (Auction 904) for violations of the FCC's requirements by defaulting on their bids between May 3, 2022, and December 16, 2022. The bid defaults prevented 2,994 census block groups in 31 states and an estimated 293,128 locations from receiving new investments in broadband infrastructure.