Disaster Event Data Request
Reporting Webinar

Thursday, 18 January 2024
11:00AM-12:00PM PST

California Public
Utilities Commission

Disaster Event Reporting Webinar

Template Clarifications and Live Demonstration

- This webinar is being recorded and will be posted on our website.

- Communicate via chat feature, only visible to panelists.

- We are taking roll – Please input your **first and last name**, **email address,** and **company name** you are representing.

Network Resiliency Team
Communications Division

Anil Balivada, Program and Project Supervisor

Vijay Sinha, Senior Telecom Engineer

Jeffrey Choi, Senior Telecom Engineer

Stephani Crespin, Senior Analyst

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Disaster Event Reporting Webinar Agenda

I. Welcome!

II. Brief Rulemaking Background

III. Overview Data Request Process

IV. Demonstrate Field Inputs Using Reporting Template

V. Q&A at the end

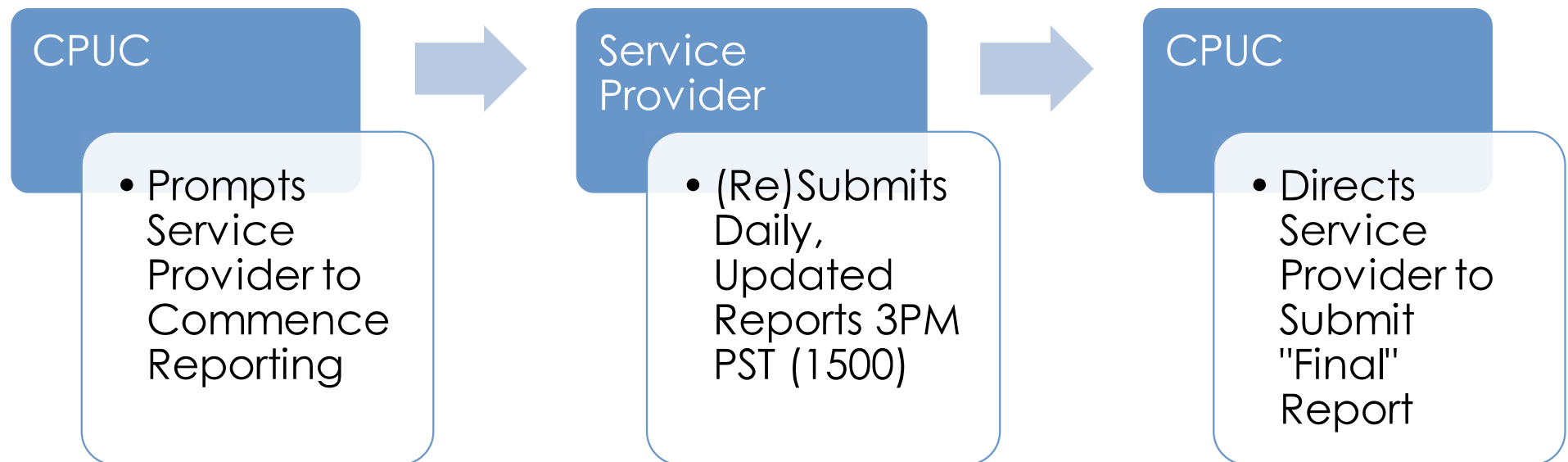 ➢ Use chat feature for questions

Background

- This ongoing Disaster Event Data Request reporting requirement is pursuant to rulemaking (R.) 18-03-011 and other statutory requirements such as SB 341.

Rulemaking (R.)18-03-011 Access to essential utility services is critical.

- Providers must maintain resilient networks so that their customers will have access to the internet, 2-1-1 and 9-1-1 in the event of a disaster and/or PSPS event.

Disaster Event Reporting Process

CPUC
- Prompts Service Provider to Commence Reporting

Service Provider
- (Re)Submits Daily, Updated Reports 3PM PST (1500)

CPUC
- Directs Service Provider to Submit "Final" Report

Data Request Overview

1

The template may be downloaded from the Service Quality web page.

2

Follow Instructions, Tab 1,

Input Data, Tab 2,

of template (spreadsheet).

3

Submit completed template via email daily by 3PM:

serviceresiliency@cpuc.ca.gov

Link:

www.cpuc.ca.gov/service-quality-and-etc/communications-network-resiliency

Disaster Event Reporting

Service providers use this template for **all events:** PSPS, wildfires, earthquakes, floods, etc.

- Reporting template captures **outage information** regarding the **impacted facilities** and the number of **affected customers**.

- Can be used for more than one event.

- *Update: Communications Division had clarified instructions and fields in the template.*

Questions?

Please post your questions using the chat feature.

Please remember to include your email address.

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For more information, email:

**serviceresiliency@cpuc.ca.gov**

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Webinar Attendance & Questions:

- Total of **62** Companies and Agencies were invited.
  - Total of **13** Service Providers attended.
  - Combination of Wireless, Wireline, Telephone, Cable, Small LEC attended.
  - California Broadband Cooperatives attended.
  - Cal OES (State Agency) attended.
- Staff received and addressed **22** questions.
- Any follow-up questions will be addressed by staff.
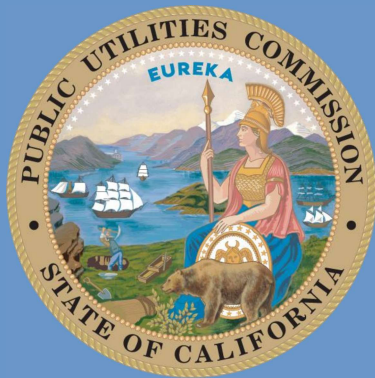
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Communications Network Resiliency:

https://www.cpuc.ca.gov/industries-and-topics/internet-and-phone/service-quality-and-etc/communications-network-resiliency