California LifeLine Program Workshop CPUC Golden Gate Room February 08, 2017 10:00 A.M. – 4:30 P.M.

Toll-Free Phone Number: 866-770-6286

Passcode: 3817952

WebEx Meeting Number: 742 518 668

WebEx Meeting Password: Workshop@Feb8

WebEx Meeting link: https://van.webex.com/van/j.php?MTID=me1ef13e736e6cd382d2da471a29bb37c

ESTIMATED TIME	AGENDA ITEM
10:00 a.m12:00 p.m.	Exception for Failure to Provide Service
12:00 -1:00 p.m.	Lunch
1:00-2:00 p.m.	Exception for Violation of FCC Rules and Violation of CPUC or
	California LifeLine Rules
2:00-2:30 p.m.	Summary of Comments on Exception for Failure to Provide
	Service with Court Reporter
2:30-3:30 p.m.	Consumer Education about Benefit Portability Freeze and
	Enrollment Request Freeze
3:30-4:15 p.m.	Summary of Comments on Exception for Violation of Rules and
	Consumer Education with Court Reporter
4:15-4:30 p.m.	Wrap-up