### **ULTS Administrative Committee Orientation**

February 19, 2003 10:00 am – 12:00 pm

### **1.** ULTS Program (PP 2 − 5)

a. Discounted Telephone Service

Hassan Mirza

b. Marketing Program (D.96-10-066)

Mateo Camarillo

- Phase I (99-00)
- Phase II (Pending)
  - Outreach
  - Call Center

### 2. ULTS Administration (PP 6-8)

- a. Pre SB 669 ULTS-AC, ULTS-MB and CPUC Oversight Ken McEldowney
- b. Post SB 669 Telecommunications Division

Hassan Mirza

- Claims and Review Process (GO 153)
- Payments (D.01-09-059)

### 3. ULTS Program Budget (P 9)

Hassan Mirza

- a. CPUC's Resolution Process (September Year 1)
- b. Governor's Budget Proposal (Jan 10 Year 2)
- c. Budget Act (June Year 2)

### 4. New ULTS-AC (PP 10 – 14)

Hassan Mirza

- a. Budget Recommendation (Charter § 4.1a)
- b. Annual Report (Charter § 4.1.b)
- c. Program Development/Implementation/Administration (Charter § 4.1.c)
- d. Permanent Marketing Plan (Charter § 2.3)
- e. Liaisons (Charter § 4.2)

### 5. Conflict of Interest / Insurance (PP 15 – 16)

Lionel Wilson

### 6. Per Diem and Travel Expenses (PP 17 – 20)

Hassan Mirza

- a. Eligibility
- b. Air Travel Arrangement
- c. Claim Process
- d. Justification Letter/Payee Data Record

### 7. Teleconference

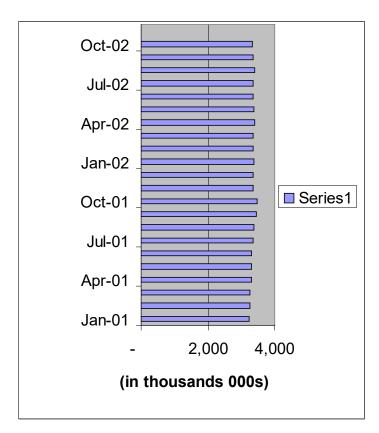
### Universal Lifeline Telephone Service (ULTS) Program

- PU Code § 871 was codified in by the enactment of AB 1348 (1983), known as the Moore Universal Service Telephone Act, requiring the Commission to establish a program to provide low-income households with access to affordable basic residential telephone service.
- **D.84-11-028** established General Order (GO) 153 for the implementation, funding, and administration of the Moore Universal Telephone Service Act. The Universal Service Telephone Program (ULTS) was created to provide a 50% discount on residential telephone service to low-income families. This program was funded by a tax administered by the State Board of Equalization.
- **D.87-07-090**, in response to AB 386 (1987), repealed the ULTS tax and implemented a 4% all end user surcharge accessed on intrastate interLATA services.
- **D.87-10-088** established a ULTS trust for the deposits of the surcharge monies, and an administrative committee for the administration of the ULTS program. The administrative committee, ULTS-AC, was comprised of five members including 1 large LEC, 1 small LEC, 1 IEC, and 2 public interest groups.
- **Annual Budgets** for the ULTS program are adopted by the Commission through the resolution process. Budget resolutions can be found at: http://www.cpuc.ca.gov/static/industry/telco/consumer+information/surcharges+and+taxes/index.htm.
- **D.94-09-065** standardized the ULTS rates to the lower of 50% of the LEC's tariffed rate or 50% of Pacific Bell's basic service rate and revised the assessment of the surcharge from intrastate interLATA services to all intrastate telecommunications services. This decision also required the large LECs to perform ULTS outreach to undersubscribed communities, and established a 95% subscribership goal for low-income and non-English speaking households.
- **D.96-10-066** required all competitive local exchange carriers (CLEC) to provide ULTS, extended the 95% subscribership goal for all customer groups, removed the large LECs' outreach requirement, established a marketing working group to perform ULTS outreach in a competitively neutral manner, and set the budget for the marketing working group to the annual total average ULTS marketing expenses reimbursed to the large LECs over the last 3 years (1993 to 1995).
- **D.97-12-105** established a nine-member ULTS Marketing Board (ULTS-MB), and ordered the board to use 80% of its marketing budget to bring basic telephone service to qualifying households currently without telephone service and the remaining 20% to close the gap between the total number of residential customers eligible for the ULTS program and total number of customers who actually use the ULTS program.
- **Annual Outreach Budgets** are included in the ULTS annual budgets. Resolution T-16176, the first annual budget for the outreach, set the marketing budget at \$5 million a year.
- **D.98-10-050** increased the ULTS-MB 1999 budget from \$5 million to \$7 million.

- **Resolution T-16353** (1999) approved a 12-month marketing program and the operation of a call center for the ULTS program. These marketing and outreach efforts were conducted from November 1999 through October 2000.
- **D.00-10-028** revised GO 153 to reflect changes to the ULTS program that occurred subsequent to 1984, set standards for carriers service representatives in informing subscribers on the availability of ULTS program, etc.
- PU Code § 270-281 et seq. were codified by the enactment of SB 669 (1999) requiring a ULTS Trust Administrative Committee Fund be created in the State Treasury, limiting moneys in this fund to only be expended for the purpose of the program and upon appropriation in the annual Budget Act, changing the role of the ULTS-AC from administrative to advisory, and requiring the Commission to submit a transition plan on or before July 1, 2000.
- SB 742 (2001) mandated that the remaining funds of the ULTS Trust be transferred to the State Treasury on October 1, 2001.
- **Resolution T-16561** (2001) approved a proposed contract with Richard Heath & Associates (RHA) in the amount of \$4,983,241 for a 12-month marketing program submitted by the ULTS-MB.
- **Resolution T-16606** (2001) approved a proposed contract with RHA in the amount of \$1,481,990 for a 36-month operation of a call center submitted by the ULTS-MB.
- **D.01-09-064** revised the charters of ULTS-AC and the ULTS-MB to conform to SB 669, and directed the Information and Management Services Division (IMSD) and the Telecommunications Division (TD) to take over the administration of the ULTS program starting October 1, 2001.
- **D.02-04-059** merged the ULTS-MB (disappearing committee) and the ULTS-AC (surviving committee) into one committee, and established a nine-member board for the merged committee. On September 13, 2002, the Commission issued a letter on the advisory committee application process. This letter was sent to over 4,000 groups and organizations. Interested parties should submit their resumes to the Commission on or before October 31, 2002.
- **D.02-07-033** directed the Low Income Oversight Board (LIOB) to solicit public input and develop recommendations for coordinated customer outreach between the ULTS and CARE programs.

### Per ULTS Claims filed as of Jan 10, 2003

# of ULTS										
<u>Period</u>	<u>Subscribers</u>	# of Carriers								
11/02	3,279,647	20								
10/02	3,328,029	25								
09/02	3,363,699	28								
08/02	3,394,844	27								
07/02	3,364,374	29								
06/02	3,363,225	29								
05/02	3,386,332	30								
04/02	3,391,639	31								
03/02	3,354,688	30								
02/02	3,345,187	28								
01/02	3,367,465	30								
12/01	3,362,501	28								
11/01	3,342,466	27								
10/01	3,466,671	29								
09/01	3,439,667	26								
08/01	3,379,005	28								
07/01	3,348,870	29								
06/01	3,300,282	27								
05/01	3,298,529	28								
04/01	3,300,150	28								
03/01	3,260,844	26								
02/01	3,246,076	28								
01/01	3,225,303	29								



### **ULTS-Fund Receipt and Disbursement Summary**

<u>Date</u>	<u>Receipts</u>	<u>Disbursements</u>	<u>Balance</u>
10/1/2001			
			\$108,736,244.20
10/31/2001	\$25,105,624.78	(\$32,543,216.91)	\$101,298,652.07
11/30/2001	\$25,080,657.18	(\$1,045,930.14)	\$125,333,379.11
12/1/2001	\$28,138,978.08	(\$27,195,613.15)	\$126,276,744.04
1/5/2002	\$1,213,782.05		\$127,490,526.09
1/31/2002	\$23,753,344.95	(\$17,024,272.70)	\$134,219,598.34
2/28/2002	\$24,210,114.43	(\$11,712,008.52)	\$146,717,704.25
3/31/2002	\$23,254,960.11	(\$17,106,924.09)	\$152,865,740.27
4/30/2002	\$22,001,997.16	(\$18,768,549.69)	\$156,099,187.74
5/31/2002	\$22,058,826.88	(\$23,643,373.48)	\$154,514,641.14
6/30/2002	\$16,126,611.39	(\$17,895,846.47)	\$152,745,406.06
Total	\$210,944,897.01	(\$166,935,735.15)	\$152,745,406.06
Fiscal Year 2002-2003			
7/1/2002			
17172002			\$152,745,406.06
7/5/2002	\$2,214,354.00		\$154,959,760.06
7/31/2002	\$24,224,723.56	(\$18,668.17)	\$179,165,815.45
8/31/2002	\$28,519,849.94	(\$20,198.26)	\$207,665,467.13
9/30/2002	\$19,984,366.38	(\$24,223,082.15)	\$203,426,751.36
10/4/2002	\$7,907,508.90		\$211,334,260.26
10/31/2002	\$20,238,000.73	(\$18,304,833.65)	\$213,267,427.34
11/29/2002	\$20,607,738.50	(\$27,176,982.46)	\$206,698,183.38
Total	\$123,696,542.01	(\$69,743,764.69)	\$206,698,183.38

### Payment Process Established in D.01-09-064

EVENT	CARRIER	OTHER PAYMENT
	PAYMENTS	REQUESTS <sup>1</sup>
	(DAY/MONTH)	(DAY/MONTH)
Payment letter posted in daily calendar	8 th (Month 1)	23 <sup>rd</sup> (Month 1)
End of comment period on payment letter	15 <sup>th</sup> (Month 1)	30 <sup>th</sup> (Month 1)
Payment letter submitted to IMSD for payment processing	15 <sup>th</sup> (Month 1)	30 <sup>th</sup> (Month 1)
Payment mailed to payee by Controller or CPUC	20 <sup>th</sup> (Month 1)	5 th (Month 2)

If any date in a payment timeline falls on a weekend or holiday, that date will be advanced to the next business day but the remaining dates in the payment timeline will remain unchanged.

Item 2.b

\_

<sup>&</sup>lt;sup>1</sup> Payment of all other requests and invoices, such as TECs, etc.

### MISCELLANEOUS TELECOMMUNICATION MATTERS

D . E'1 1	
Date Filed	Subject
January 23, 2003	California High-Cost Fund-A Administrative Committee Fund: Notice of filing of payment letter(s) for payments to be made on February 5, 2003. Protests or comments may be submitted. All protests and comments must be filed by 12:00 PM on or before January 30, 2003 with John M. Leutza, Director of the Telecommunications Division, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102. These payment letters are available at: http://www.cpuc.ca.gov/static/industry/telco/public+programs/index.htm or contact Hassan Mirza at (415) 703-1638.
January 23, 2003	The California High-Cost Fund-B Administrative Committee Fund: Notice of filing of payment letter(s) for payments to be made on February 5, 2003. Protests or comments may be submitted. All protests and comments must be filed by 12:00 PM on or before January 30, 2003 with John M. Leutza, Director of the Telecommunications Division, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102. These payment letters are available at: http://www.cpuc.ca.gov/static/industry/telco/public+programs/index.htm_or contact Hassan Mirza at (415) 703-1638.
January 23, 2003	The California Teleconnect Fund Administrative Committee Fund: Notice of filing of payment letter(s) for payments to be made on February 5, 2003. Protests or comments may be submitted. All protests and comments must be filed by 12:00 PM on or before January 30, 2003 with John M. Leutza, Director of the Telecommunications Division, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102. These payment letters are available at: http://www.cpuc.ca.gov/static/industry/telco/public+programs/index.htm, or you may contact Robert Weissman at (415) 703-1989.
January 23, 2003	The Universal Lifeline Telephone Service (ULTS) Trust Administrative Committee Fund: Notice of filing of payment letter(s) for payments to be made on February 5, 2003. Protests or comments may be submitted. All protests and comments must be filed by 12:00 PM on or before January 30, 2003 with John M. Leutza, Director of the Telecommunications Division, California Public Utilities Commission, 505 Van Ness Avenue, San Francisco, CA 94102. These payment letters are available at: http://www.cpuc.ca.gov/static/industry/telco/public+programs/index.htm or

Item 2.b 7

contact Hassan Mirza at (415) 703-1638.



### Welcome to California ( HOLLYWOOD

**CPUC Home** 

News Room:

More News Links 💌

Consumer Help Desk

♦ Páginas en español

**Official Documents** 

Laws, Rules, Procedures

Agenda (Current):

More Agenda Links

**Daily Calendar (Current):** 

More Calendar Links

**Proceedings** 

**Regulated Areas:** 

Select Area

**CPUC Resources** 

**About CPUC** 

**Access for the Disabled** 

**OnLine Forms** 

**Jobs & Consulting** 

**Contact Us** 

**Employee Information** 

### California Public Utilities Commission

► Home ► Regulated Areas ► Telecommunications ► Public Programs

### **Public Programs**

Current Events: DDTP Transition News

Universal service, a concept that basic telephone service be affordable and ubiquitously available to all members of society, is a longstanding cornerstone of the California Legislature and the Commission telecommunications policy. In response to this commitment and in compliance with legislative mandates, the Commission has created various public programs to achieve this goal including:

- California High Cost Fund-A (CHCF-A)
- California High Cost Fund-B (CHCF-B)
- California Teleconnect Fund (CTF)
- Deaf & Disabled Telecommunications Program (DDTP)
- Public Policy Payphone Program (PPPP)
- Telecommunications Devices Placement Program (TDPP)
- Universal Lifeline Telephone Service Program (<u>ULTS</u>)

The Commission has also established various administrative committees, which function as <u>advisory boards</u> to the Commission regarding the development, implementation, and administration of their respective

These public programs are funded by surcharges assessed on end user's telephone bills. For more information on the surcharges, please click here: Surcharges/Taxes/Forms

### **Program Payments**

Pursuant to D.01-09-064, commencing October 1, 2001, payments pertaining to CHCF-A, CHCF-B, CTF and ULTS programs are to be initiated by the Telecommunications Division and to be paid by the State.

- Draft Payment Letters (for payments to be made on or before Feb 5, 2003)
  - 1. CHCF-A Administrative Committee Fund
  - CHCF-B Administrative Committee Fund
     CTF Administrative Committee Fund
  - ULTS Administrative Committee Fund

The above draft payment letters are available for public comments. All

Pacific Gas

PUC's actions in the PG&E B proceeding, as the proceeding online.

Proc

CPUC Sit

How Do I Find....

- Advisory E
- CA High C
- CA High C
- CA Teleco
- DDTP Tran
- Deaf/Disat Program
- Public Pol
- Telco Devi Prog.
- ▶ ULTS Prog

### Quick Hits:

- File A Con
- ► Public Adv
- Phone List
- ► New On Th

  ► Announce
  - Site Map

http://resserver/CPUC/static/Industry/Telco/Public+Programs/\_index.htm

Item 2.b

Friday, Ja California Home

### California 👭 Welcome to

**CPUC Home** 

**News Room:** 

More News Links -

Consumer Help Desk

Páginas en español

Official Documents

Laws, Rules, Procedures

Agenda (Current):

More Agenda Links

**Daily Calendar (Current):** 

More Calendar Links

**Proceedings** 

**Regulated Areas:** 



**CPUC Resources** 

**About CPUC** 

Access for the Disabled

**OnLine Forms** 

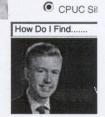
**Jobs & Consulting** 

Contact Us

**Employee Information** 

### California Public Utilities Commission

▶ Regulated Areas ▶ Telecommunications ▶ Consumer Information ▶ Surcharges and Taxes



Pacific Gas

Company's Proc

**PUC's actions** in the PG&E B proceeding, as the proceeding online.

### Surcharges / Taxes / Forms

There are a number of surcharges and taxes assessed on telecommunications services by the State of California, city and county governments, and federal agencies. These taxes and surcharges are billed and collected by telecommunications carriers which then remit these funds as directed by the appropriate authorities.

**CPUC Mandated Telecommunications All-End-User Surcharges** 

Electronic Filing Program

Currently, there are five CPUC mandated telecommunications all-enduser surcharges supporting various public programs in California. The allend-user surcharge rates vary from program to program and they are adjusted periodically based on the forecasted demand of the programs. The five all-end-user surcharges and their approved rates since January 1, 2000 are:

PUC User

### Quick Hits:

- File A Con
- Public Adv
- Phone List New On Th
- **Announce**
- Site Map

Period	ULTS	CRS	CHCF-A	CHCF-B	CTF
Effective 1/1/03	0.00%	0.300%	0.360%	1.420%	0.000%
10/1/02—12/31/02	1.450%	0.300%	0.360%	1.420%	0.300%
7/1/02—9/30/02	1.450%	0.480%	0.360%	1.420%	0.300%
1/01/026/30/02	1.450%	0.480%	0.300%	1.470%	0.300%
12/1/0112/31/01	1.450%	0.480%	0.200%	1.470%	0.300%
11/01/0111/30/01	1.450%	0.481%	0.200%	1.470%	0.300%
9/1/0110/31/01	1.450%	0.481%	0.200%	2.600%	0.185%
7/1/018/31/01	1.450%	0.000%	0.200%	2.600%	0.185%
1/1/016/30/01	0.800%	0.000%	0.000%	2.600%	0.185%

The all-end-user surcharges are assessed on consumers' bills for

http://resserver/CPUC/static/Industry/Telco/Consumer+Information/Surcharges+and+Taxes/ index.htm

9 Item 3

Primary:	Alternate:
Ana Montes Director of Technology Latino Issues Forum 785 Market St, Ste 300 San Francisco, CA 94103 E-Mail: amontes@lif.org Telephone: 415-284-7208	Jeff Nelder Deputy Executive Director Charity Cultural Services Center 827 Stockton St San Francisco, CA 94108 E-Mail: ccscgrantwriter@yahoo.com Telephone: 415-989-8224
Frederick K. Hesse Verizon Regulatory Advocacy One Verizon Way, MC: CA500GC Thousand Oaks, CA 91362 E-Mail: fred.hesse@verizon.com Telephone: 805-372-7233	Colin Petheram Regulatory & Constituency Relations 140 New Montgomery, Room 1325 San Francisco, CA 94105 E-Mail: colin.petheram@sbc.com Telephone: 415-542-7471
Ken McEldowney Consumer Action 717 Market Street, Room 310 San Francisco, CA 94103 E-Mail: ken.mceldowney@consumer-action.org Telephone: 415-777-9648	Anni Chung Executive Director Self-Help for the Elderly 407 Sansome St San Francisco, CA 94111-3123 E-Mail: Anni@pacbell.net Telephone: 415-982-9171
Linda Burton Sierra Telephone PO Box 219 Oakhurst, CA 93644 E-Mail: indab@stcg.net Telephone:	Rhonda Armstrong Regulatory Manager Kerman Telephone Co. 811 S Madera Ave Kerman, CA 93630 E-Mail: rhondaa@kermantel.net Telephone: 559-846-7780
	Joel Tolbert CPUC ORA 505 Van Ness Ave 4th FL San Francisco, CA 94102 E-Mail: jjt@cpuc.ca.gov Telephone: 415-703-1742

Item 4 a/b/c

Primary:	Alternate:
Marlene Hebert	
AT&T	
Law & Government Affairs Dept	
795 Folsom Street, Room 2158D	
San Francisco, CA 94107 E-Mail: mrhebert@att.com	
Telephone: 415-442-2688	
Тетерноне. 413-442-2000	
Mateo Camarillo	
4067 Ohio Street	
San Diego, CA 92104	
E-Mail: Mateorc1@aol.com	
Telephone: 619-282-0217	
Mike A. Gipson	Rev. John O. Hopkins
County of LA Community Action Board	Truevine Community Outreach, Inc.
17503 Sudbury Ct.	5238 Clark St
Carson, CA 90745	Lynwood, CA 90262
E-Mail: mgipson@utla.net	E-Mail: jhopk78341@aol.com
Telephone: 213-368-6235	Telephone: 310-635-4300
Richard Elbrecht	Lyle Millage
Supervising Attorney	Beaumont Chamber of Commerce
Dept of Consumer Affairs	790 Beaumont Ave Ste 114
400 R Street, Suite 3090	Beaumont, CA 92223
Sacramento, CA 95814	E-Mail: nodust@pe.net
E-Mail: richard_elbrecht@dca.ca.gov	Telephone: 909-845-4726
Telephone: 916-445-5126	

Item 4 a/b/c 11

### **ULTS-AC Charter**

### Section 4.1:

- a) Pursuant to Pub. Util. Code § 273(a), on or before June 1 of each year the ULTSAC shall submit a proposed budget to the Commission's Telecommunications Division. The proposed budget shall include estimated program expenditures and the Committee's projected expenses for the fiscal year (July 1 to June 30) that will commence thirteen (13) months thereafter.
- b) Pursuant to Pub. Util. Code § 273(b), on or before October 1 of each year the ULTSAC shall submit a report to the Commission describing Committee activities during the prior fiscal year.
- c) Pursuant to Pub. Util. Code § 277(a), the ULTSAC shall advise the Commission regarding the development, implementation and administration of the ULTS program, within the context of the Committee's purpose, as described in Paragraph 2.1

Item 4 a/b/c 12

### Section 2.3

<u>Component Program: Universal Lifeline Telephone Service Marketing Program (ULTSMP)</u>. The ULTSAC includes the ULTSMP, which is a component program under Pub. Util. Code § 277. The focus of the ULTSMP is the marketing of the ULTS program in a competitive environment.

The ULTSAC's advice and recommendations to the Commission about the ULTSMP shall focus on achieving the ULTS program goal of providing basic telephone service to all qualifying low-income households. Since the funds available for marketing initiatives are limited, the recommendations shall be prioritized to reflect the most pressing needs of the ULTS program, including proposals for expenditure of 80% of the marking budget on campaigns designed to bring basic telephone service to qualifying households currently without telephone service.

The proposals for expenditure of the remaining 20% of the marketing budget shall be aimed at closing the gap between the total number of households with phone service who qualify for the ULTS program and the number of such households that actually use the program, consistent with the mandate of Pub. Util. Code § 871.5(c).

The ULTSAC may also make recommendations in its Annual Report to the Commission on the following ULTSMP issues: (1) how to use existing funding levels for the ULTS marketing program to reduce the total number of households that qualify for ULTS that are without phone service and (2) how to narrow the gap between the total number of households with phone service who qualify for the ULTS program and the total number of such customers who actually use the program.

Item 4 d 13

### Section 4.2:

- a) One liaison, from the Commission's Telecommunications Division, or its successor, who shall be appointed by the Director of that division, shall facilitate advisory board meetings by scheduling the room for such meetings, preparing agendas and meeting information packages, and taking and preparing minutes of the meetings. The liaison shall also assist the Committee in the development of each proposed fiscal year program budget and in the preparation and filing of the annual report.
- b) One liaison, from the Commission's Information and Management Services Division, or its successor, who shall be appointed by the Director of that division, shall provide the Committee with monthly reports on the financial status of the program.
- c) One liaison, from the Commission's Legal Division, or its successor, who shall be appointed by the Commission's General Counsel, shall provide the Committee with legal advice, upon request.
- d) One liaison, from the Commission's Public Advisor's Office, or its successor, who shall be appointed by the Public Advisor, shall facilitate communication between the board and the public, generally, including any necessary or useful public outreach consistent with the board's purpose. The liaison shall ensure that the board is aware of any specific, program-related concerns or proposals, including those regarding the effectiveness of the programs, which have come to the Commission's attention and shall undertake any other tasks to assist the board in fulfilling its purpose as the Commission may formally or informally direct.

Item 4 e 14



### MEMORANDUM

Date:

December 30, 2002

To:

Barbara Morton

California Public Utilities Commission Energy Division – Analysis Branch 505 Van Ness Avenue, 4<sup>th</sup> Floor San Francisco, CA 94102

From:

**Department of General Services** 

Office of Risk and Insurance Management

707 Third Street, First Floor

West Sacramento, CA 95605, IMS Z-1

Subject:

RECOMMENDATION REGARDING THE PURCHASE OF ERRORS & OMISSIONS AND DIRECTORS & OFFICERS LIABILITY COVERAGE

FOR COMMITTEE ADVISORY BOARDS

### Exposure:

The California Public Utilities Commission (CPUC) oversees committees that serve as advisory boards for various programs. The committees consist of state and non-state employees whose duties are advisory in nature. The Committee Charters indicate the members who are not employed by the Commission or other governmental agencies of the State of California are still considered servants of the State of California within the meaning of Government Code 810.2. The Charters further indicate that the various budgets may include the purchase of Errors and Omissions (E&O) and Directors and Officers (D&O) or similar insurance to indemnify Board members for acts done within the course and scope of services performed to the extent that such activities are held not to be indemnified by the State under Government Code 810.2, 825 – 825.6 and/or 995 – 996.6.

### Coverage:

Government Code 810.2 provides that the state is required to provide indemnification and defense for an appointee to a state board, commission, or committee with respect to activities performed within their designated duties. Insurance policies for Public Officials Errors and Omissions or Directors and Officers Liability only provide coverage while the directors, officers or employees are acting within the scope of their employment. Thus, it provides little coverage beyond that encompassed in Government Code 810.2, 825 – 825.6 and/or 995 – 996.6.

Communication aids or services will be provided to individuals with disabilities upon request. The California Relay Service telephone numbers are (voice) 1-800-735-2922 and (TTY) 1-800-735-2929.

### Conclusion:

The individual members of the Board would receive essentially the same coverage whether from the State under the Government Codes or from insurance. The State's general risk management philosophy is to retain the risk of loss within the State. The role of the members is for advisory purposes only, so their exposure is minimal. Thus, ORIM recommends the CPUC does not purchase E&O or D&O coverage at this time for the committee members. Defense would be provided through Government Code 810.2 if required. ORIM further recommends that the CPUC absorb any losses at this time, and revisit the issue at a later date if necessary.

Thank you for your awareness in this matter, and for using ORIM as a resource. It has been a pleasure working with you. If you have any further questions or concerns, please call me at (916) 376-5280.

CHARL SANCHEZ
Associate Risk Analyst

Cc: Gary Estrada, ORIM

Robin Johnson, Driver Alliant Insurance Services

Communication aids or services will be provided to individuals with disabilities upon request. The California Relay Service telephone numbers are (voice) 1-800-735-2922 and (TTY) 1-800-735-2929.

Item 5

### Sample Letter

John M. Leutza, Director Telecommunications Division, CPUC 505 Van Ness Avenue, 3<sup>rd</sup> FL San Francisco, CA 94102

Subject: Eligibility for Per Diem Payment

Individual is an appointed <u>primary/alternate</u> committee member of the <u>CHCF-A/CHCF-B/CTF/ULTS</u> Advisory Committee representing <u>Company</u>, a <u>consumer/community-based</u> <u>organization</u>. <u>Individual</u> is not an employee of a public utility, the California Public Utilities Commission, or other governmental agencies of the State of California, therefore is eligible for per diem payment in accordance with Section 3.8 of the Charter.

Additional Language for Justification for Payment directly paid to individual:

<u>Individual</u> is an unpaid volunteer of the <u>Company</u> / The <u>Company</u> does not have the financial resources to support <u>Individual</u>'s participation of the above-identified Advisory Committee, therefore all per diem payments should be paid directly to <u>Individual</u>.

Executive or Officer of the Company

Item 6.d 17

STATE OF CALIFORNIA

### PAYEE DATA RECORD

B

(Required in lieu of IRS W-9 when doing business with the State of California)

NOTE: Governmental entities, federal, state, and local (including school districts) are not required to submit this form.

SECTION 1 must be completed by the requesting state agency before forwarding to the payee 1 PURPOSE: Information contained in this form will CPUC, Telecommunications Division be used by state agencies to prepare information STREET ADDRESS Returns (Form 1099) and for withholding on PLEASE 505 Van Ness Avenue, 3rd FL payments to nonresident payees. Prompt return of RETURN CITY, STATE, ZIP CODE this fully completed form will prevent delays when TO: San Francisco, CA 94102 processing payments. TELEPHONE NUMBER (See Privacy Statement on reverse) (415) 703-2114 PAYEE'S BUSINESS NAME MAILING ADDRESS (Number and Street or P. O. Box Number) (City, State and Zip Code) 3 CHECK ONE BOX ONLY NOTE: State and local governmental LEGAL CORPORATION PARTNERSHIP VENDOR entities, including ENTITY school districts are INFORMATION MEDICAL CORPORATION **ESTATE OR TRUST** not required to submit this form. **EXEMPT CORPORATION** ALL OTHER CORPORATIONS NOTE: Payment FEDERAL EMPLOYERS IDENTIFICATION NUMBER (FEIN) will not be processed without an accompanying taxpayer I.D. INDIVIDUALOR SOLE PROPRIETOR number. SOCIAL SECURITY NUMBER OF OWNER OWNER'S FULL NAME (Print) 4 CHECK APPROPRIATE BOX(ES) NOTE: a. An estate is a resident if California Resident - Qualified to do business in CA or a permanent place of decedent was a PAYEE California resident Nonresident (See Reverse) Payments to nonresidents for services may be subject at time of death. RESIDENCY to state withholding b. A trust is a STATUS resident if at least WAIVER OF STATE WITHHOLDING FROM FRANCHISE TAX BOARD ATTACHED one trustee is a California resident. SERVICES PERFORMED OUTSIDE OF CALIFORNIA GOODS ONLY SOLD TO CALIFORNIA (See reverse) 5 I hereby certify under penalty of perjury that the information provided on this document is true and correct. If my residency status should change, I will promptly inform you. CERTIFYING AUTHORIZED PAYEE REPRESENTATIVE'S NAME (Type or Print) TITLE SIGNATURE SIGNATURE DATE TELEPHONE NUMBER

Item 6.d 18

# PUC CONTRACTOR'S OUTLINE OF THE CALIFORNIA STATE TRAVEL EXPENSE REIMBURSEMENT PROGRAM

## CONDITIONS OF TRAVEL

Reimbursement for meals and/or lodging shall not be made for meal and lodging expenses incurred within 50 miles of home or headquarters.

## SHORT TERM TRAVEL

# LODGING REIMBURSEMENT RATES – IN STATE

Applicable when State business and distance traveled requires an overnight stay and the employee uses a good, moderately priced commercial lodging establishment (hotel, motel, bed and breakfast or public campground) that caters to the short term traveler. Lodging receipts are required.

## RATES EFFECTIVE 10/1/01:

LODGING REIMBURSEMENT-receipt required Statewide - up to \$84.00 + tax, except as below\*:

\*Counties of Los Angeles and San Diego . . . . . . . . . . . . . . . up to \$110 + tax

\*\*Counties of Alameda, San Francisco, San Mateo and Santa Clara . . . . . . up to \$140 + tax Note: Get a confirmation number when you make your reservations and use it when you check in. Travelers who do not provide a lodging receipt are eligible to claim their actual expense for meals/incidentals only as appropriate to the time frames of travel. (See below for rates and time frames)

MEALS AND INCIDENTALS (each 24 hr period)
Breakfast: ACTUAL EXPENSE UP TO \$ 6.00
Lunch: "10.00
Dinner: "18.00

Dinner: "18.00 horidentals: "6.00 lncidental expenses include but are not limited to

expenses for laundering and pressing of clothing,

and fees and tips for services such as porters and baggage handlers. Incidentals do not include taxicab fares, lodging taxes or the costs of telegrams or telephone calls.

NOTE: YOU must retain all meal receipts for audit by the state or IRS.

### TIME FRAMES:

FIRST DAY: TRIP OF MORE THAN 24 HOURS: Trip begins at or before 6 am: may claim breakfast

Trip begins at or before 11 am: may claim lunch Trip begins at or before 5 pm: may claim dinner

## FRACTIONAL DAY – AFTER 24 HOURS OF TRAVEL:

Trip ends at or after 8 am: may claim breakfast Trip ends at or after 2 pm: may claim lunch Trip ends at or after 7 pm: may claim dinner

# FRACTIONAL DAY-TRIP OF LESS THAN 24 HOURS

Trip must begin at or before 6 am AND end at or after 9 am in order to claim breakfast.

Trip must begin at or before 4 pm AND end at or after 7 pm in order to claim dinner.

No lunch or incidentals may be claimed. If there is no overnight stay, these meals are taxable.

NOTE: Only the actual expense may be claimed, and only up to the maximums noted.

NOTE: Full meals included in airfare, or hotel, or otherwise provided may not also be claimed for reimbursement. The same meal may not be claimed more than once on any date. Continental breakfasts of rolls, coffee and juice are not considered full meals.

## OUT-OF-STATE-TRAVEL

Lodging w/receipt: actual expense (subject to department approval)
Meals/Incidentals: same rates/requirements as in-state reimbursements

# OUT-OF-THE-COUNTRY TRAVEL

Lodging with receipt: actual expense (w/appvl.) Meals/Incidentals: as published by the US Govt. for dates & places traveled. Call DPA for rates.

# MILEAGE REIMBURSEMENT RATES

Privately owned vehicle mileage driven in fulfillment of the contract requirements is reimbursable at the rate of \$.34 per mile. The rate claimed shall be considered full reimbursement for all costs related to the operation & maintenance of the vehicle, including both liability and comprehensive insurance.

### **TRANSPORTATION**

Reimbursement for transportation expenses will be only for the method of transportation that is in the best interest of the State, considering both direct expense and the traveler's time.

When an employee chooses a method of transportation that is more costly than the normal method of travel, (driving a personal vehicle instead of flying) reimbursement will be the lower amount.

HINT: If you lock the keys in a vehicle, you pay the locksmith! (Thank goodness you're a member of a road service)!)
Hint: Travel Smart. Protect your belongings. Items left on the car seat or floor are an invitation to thieves. Don't leave luggage, P.C.s, phones,

Hint: I rave Smart. Protect your belongings. I tems left on the car seat or floor are an invitation to thieves. Don't leave luggage, P.C.s, phones, C.D. players, cash, tickets, clothing, or anything else visible in an unattended vehicle. If you must leave them, LOCK THEM IN THE TRUNK! Hint: Parking tickets? Tow away charges? They are YOUR responsibility. You are not exempt from obeying traffic laws and parking limits, etc. while you are conducting State business.

### RECEIPTS

Receipts are required for each item of expense for street car, ferry fares, bridge and road tolls, local transit, taxi, shuttle or hotel bus and parking over

STD. 262 (REV. 6/93) Statement On Re																Page 1 of 1 Pages					
AIMANT'S	NAME								AN OR EM			ER*			DEPAR						
			Ion		*DED				001-24		-					CPL	JC	LINDENID	CA NUMBER		
DSITION	C Com	nmittee Member	CB	ID NUI	NBEH			DIV	ISION OH	SUHEAL	,							INDEXP	JA NUMBER		
	ADDRESS			-				HE	ADQUART	RS ADI	DRESS		_					TELEPH	ONE NUMBER		
									505 Va	an N	ess	Ave.									
TY .	- 330		STATE			ZIP CODE		CIT							STATE				P CODE		
427 COMPANY SANCE		(3)	(4)	(5)				SAN FRANCISCO  (6) (7) TRANSPORT							CA			94102			
) MONTH/	YEAR	LOCATION	(4)	(0)		MEALS O.T.,		Л	(6)	(7)	)	(B)	(C)		TATION	(D)	1-	(8)	(9)		
)		WHERE EXPENSES	LODGING				N/C, RE		INCIDEN-	"	,	(-)	CAR FA		PRIVATE		SE	BUSINESS	TOTAL		
ATE	TIME	WERE INCURRED			EAK-	LUNCH	OR		TALS	COS		TYPE	TOLL		MILES	AMOL	JNT	EXPENSE	EXPENSES FOR DAY		
AIL	TIVIC			1	1	LONOIT	Direct			110	1	DOCE	1744		MILLO	runo			FORDAT		
			-	+	+		-			-	+	+									
				-						-											
				-						-	-	-									
			++	+	+	++	+ 1			+	+	+		H			H				
				+	+					<u> </u>	+			Т							
				+	+					-	_	+		L	-						
				Т	T									П							
			+ +	+	+		+			+	+	+		-			H				
																-					
0)			1	T	-	<u> </u>	_		<u> </u>	$\top$		$\top$		-							
COLL		OTALS DE (ACCTG. USE ONLY)		PRODUCE OF	COMP	100000000000000000000000000000000000000	25 SERVICE					CHECKER	100000			CO PERSON		S7 31-32			
0020				OLIVE STATE																	
1\ DUD		N TOTAL RIP, REMARKS AND DETAILS (AI	tach receipte/	voucho	re who	n required)		_			_			_	(12) NO	ORMAL	WOF	RK HOURS	\$		
ii) rom	0000111	TIP, TIEMATING AND DETAILS (A	itacii receipia	vouciie	13 WIIC	ii required)									(12) 11	O1 1110 1E					
															(13) PF	RIVATE	VEH	ICLE LICEN	SE NUMBER		
				_				-		_	_	_		-	(14) M	ILEAGE	RAT	E CLAIMED			
	_				_			_		_	-	-	_	-							
								_		_	_			-	AG	ENC		CCOUNT SE ONLY	ING OFFICE		
														-	PAID	DV DEV			HECK NUMBER		
															PAID	DI NEV	OLVII	NG FOND C	HEOR HOMBEN		
the S	state of Calif	FIFY That the above is a true state formia. If a privately owned vehicle w	as used, and	if the m	leage	rates exceed	the minim	um ra	ate, I certify	that the	cost of	perating									
the v	ehicle was e	qual to or greater than the rate clai pertaining to venicle safety and se	med, and that	I have I	net the	requirement	ts as preso	cribed	d by SAM Se	ections (	750, 0	751, 07	52,								
CLAIMANT	'S SIGNATU	JRE		DA	TE		(16) S	IGNA	ATURE OF	OFFICE	R APP	ROVING	TRAVEL	AND	PAYMENT	Г		DATE			
17) SPEC	IAL EXPEN	ISE AUTHORIZATION - SIGNATU	RE and TITLE	(See I	tem 17	on reverse)												DATE			

Item 6.d 20