**California Public Utilities Commission**

**505 Van Ness Avenue, Courtyard Room**

**San Francisco, CA 94102**

**March 18, 2015**

**1:00 PM – 4:00 PM**

Present (Committee Members):

* Ken McEldowney (Consumer Action)
* Jeff Mondon (AT&T)
* Marcie Evans (Cox Communications)
* Yvonne Wooster (Calaveras Telephone Company)
* Robert Schwartz (ORA)
* David Donahue (Budget Prepay)

Present (CPUC Staff):

* Anna Jew (CD)
* Andrew Lomeli (CD)
* Fe Lazaro (CD)
* Jonathan Lakritz (CD)
* Patricia Cassaro (CAB)

Present (Public):

* Bill Allen (Xerox)
* Tom Burns (Xerox)
* Alex Gudkov (Xerox)
* Kristine Kowalewski (Mission Consulting)
* Tina (Mission Consulting)
* Julie (RHA)
* Martha Lacey (RHA)
* Lorrie Clark (Sebastian)

On Conference Line

* Sindy Yun (Legal)

1. **Introduction**, Ken McEldowney, ULTS Chairperson

* Everyone present introduced themselves to the group.

1. **Approval of Minutes:**

* Previous minutes from the September 11, 2014 meeting was approved by Jeff Mondon and second by Yvonne Wooster.
* Slight change:
  + Item #9: Surcharge should be in percent, not in dollars.

1. **Fiscal Report**

* Fiscal report was sent via email after the meeting as Fiscal Office staff was unable to attend.

1. **CAB Report**

* January contacts had a high total as a result of the initial wireless carriers’ participation but trended back to normal later on.
* CAB is actively looking at enhancing its report.
* CAB is working on current cases (California LifeLine Billing and Appeals issues). No backlogged cases.

1. **Contract Reports (Xerox)**

* Xerox presented its report.
  + Wireless has higher participation rate than wireline.
    - Assurance,Budget and Telscape are the largest wireless carriers.
  + Majority of denials are from missing forms.

1. **Legal Liaison:**

* All members must submit their form 700 by April 1 (Anna will send out form 700)
* The Commission has not taken any further action and there has been no movement on the conflict issue.

1. **Public Comments:**

* None.

1. **Communications Division Liaison reports:**

* Status of Proceedings:
  + R. 11-03013: pending
  + Nine wireless providers are currently participating in the California LifeLine program; 11 pending wireless providers
* Claims Status
  + Carrier claim payments are up to date.
* Resolution for Back Credits issue
  + Letter was sent to all carriers in February 2015. Some service providers have not yet provided their estimated costs they plan to claim from the fund to conduct research and then issue the credits to consumers.
* Phase II of the proceeding is still pending.
* Marketing/Outreach Contract
  + No RFP has been released yet.
* Income Limit: sent on March 6, 2014 to all California LifeLine service providers, effective June 1, 2015 through May 31, 2016.
* Staff Proposal on how VoIP providers could participate in the California LifeLine program
  + Opening comments are due April 2, 2015
  + All-party meeting will take place April 6, 2015
  + Reply Comments are due April 27, 2015

1. **ULTS-AC Report:**

* No comments

1. **Review of Administrative Committee vacancy status:**

* David Donohue is the Alternate CLEC representative
* Lorrie Clark (from Sebastian) considered a possible alternate for Yvonne Wooster (Small ILEC)

1. **Future Meeting Date/Location:**
   * + The next meeting will be held on either June 18 or July 16, 2015.
2. **Adjournment:** 1:40 PM