

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



June 20, 2011

John M. Leutza, Director  
Communications Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Re: Universal Lifeline Telephone Service (ULTS) Trust Administrative Committee Fund  
Proposed Program Expenditures for FY 2012-13


Dear Mr. Leutza:

Pursuant to the duties and responsibilities charged under Article 4.1.(a) of the Charter of the ULTS Trust Administrative Committee (AC), the ULTS-AC proposes a \$356,891,000 program expenditure budget for Fiscal Year (FY) 2012-13 attached as Appendix A. In developing this budget, we have considered the following:

- FY 2012-2013 ULTS estimated claims from carriers;
- Carrier Implementation Costs of Decision 10-11-033;
- R 11-03-013;
- California LifeLine Administrator Contract cost per RFP 09PS5848;
- Marketing and Outreach Contracts;
- LifeLine technical consultant contract;
- The program's pro-rata share of state control agencies costs;
- Commission staff costs for administering the California LifeLine program;
- Audit requirements set forth in Public Utilities Code §274;
- Committee meeting expenses for 6 regular and 4 sub-committee meetings;
- Upgrades necessary to development and implement an electronic claims processing system; and
- Other operating costs.

Anyone may protest or respond to this request. Any responses and/or protests must be made in writing and received by the Commission within 20 days from the date that the notice of this request appeared in the Commission's Daily Calendar. The address for mailing or delivering a protest or response is:

California Public Utilities Commission  
Attn: Director, Communications Division  
505 Van Ness Avenue  
San Francisco, CA 94102

  
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Ken McEldowney, Chair

cc: Commissioners  
Parties of Record in R. 11-03-013

Appendix A

All numbers in 000's		FY 2008-2009	FY 2009-2010	FY 2010-2011	FY 2011-2012	FY 2012-2013
		Adopted Budget (Res T-17091)	Adopted Budget (Res T-17161)	AC Adopted	CPUC Proposed to Legislature	AC Adopted
<b>A Carrier Claims:</b>						
1	Carrier Claims	\$275,625	\$300,000	\$388,000	\$348,000	\$330,000
2	Sub-Total	\$275,625	\$300,000	\$388,000	\$348,000	\$330,000
<b>B Administrative Committee Costs:</b>						
1	AC-Per Diem	\$18	\$18	\$18		\$18
2	AC-Travel	\$18	\$18	\$18		\$18
3	AC-Other Costs	\$0	\$5	\$5		\$5
4	Sub-Total	\$36	\$41	\$41	\$41	\$41
<b>C CPUC Staff and Admin Costs:</b>						
1	Staff Costs	\$2,020	\$2,722	\$1,836		\$2,000
2	Pro-Rata Interagency Cost	\$1,429	\$1,600	\$1,203		\$2,400
3	Marketing/Outreach	\$7,000	\$6,000	\$6,000		6,000
4	Call-Center	\$775	\$800	\$800		
5	3rd Party Administrator	\$20,000	\$20,000	\$20,000		
6	LifeLine Administrator w/Call Center					\$14,050
7	LifeLine Consultant - Contract					\$200
8	Audits	\$750	\$60	\$1,400		\$1,400
9	Banking Fees	\$30	\$30	\$5		\$50
10	Data Processing Automation	\$50	\$50	\$50		\$750
11	Sub-Total	\$32,054	\$30,262	\$31,294	\$27,559	\$26,500
<b>D Total Program Budget</b>		\$307,715	\$331,303	\$419,335*	\$375,600	\$356,891

\* Legislature adopted ULTS Budget of \$420,067,000

\*\* Audit Staff Cost included in "Staff Costs" : No contract cost incurred