

California LifeLine Working Group Conference Meeting Notes

January 10, 2023

Facilitator: Lisa Bass, CPUC

Agenda Item		Discussion	Action Items/Pending Issues
1	eCAP Implementation (a requested topic)	Lisa Bass, CPUC, presented eCAP implementation go-live and Service Provider training dates for the new CPUC-wide claims system	None
2	Request for Working Group's informal input for General Order 153 identified updates	<p>Lisa Bass, CPUC, socialized a few identified updates needed on GO 153 and solicited questions from the group</p> <p>Geoff Why, TracFone, offered to check into whether they're still providing 411 access for a fee and share any insights if any other wireless service providers are currently offering it</p> <p>Josh Guyan, NALA, provided feedback</p> <p>Marcie Evans, Cox Communications, advocated for informal idea sharing. Also, she provided an alternative viewpoint</p>	<p>Participants are encouraged to email lisa.bass@cpuc.ca.gov in advance of the next meeting with any suggested GO 153 updates believed no longer relevant. Include: GO section description, section numbers, current language, and proposed language</p> <p>Please note: This is for idea-sharing purposes only and not intended to be associated with any formal rulemaking proceedings</p>
6			To request a future meeting topic, email lisa.bass@cpuc.ca.gov