

# California LifeLine Working Group Conference Meeting Notes

November 1, 2022

Facilitator: Lisa Bass, CPUC

	Agenda Item	Discussion	Action Items/Pending Issues
1	<b>New TPA contract was executed with Maximus</b>	Lisa Bass, CPUC, presented that transition planning for the new contract requirements is underway.	None
2	<b>Outreach Partnerships</b>	Lisa Bass, CPUC, presented DSS CalFresh added the California LifeLine Program website link on its website. Since <b>9/14/22</b> , 709 unique website visitors were redirected from CalFresh's website to Ca LL public website.	None
3	<b>Recordkeeping Followup</b>	Working Group Meeting Agenda and Meeting Notes are now added to CPUC website.	None
4	<b>IT Roadmap and Program Enhancements</b>	Lisa Bass, CPUC, presented that CPUC, TPA, and TrueCourse IT consulting team are engaged in internal business requirement gathering and development planning sessions.	Enhancements and their timelines will be presented in the future as they become available.
5	<b>New SSA</b>	Hans C. Eysenbach - Verrill Dana LLP, attorneys for TracFone, asked if the new SSA will be \$17.90.	Robert Sansone, CPUC, explained that an Administrative Letter on the topic will be distributed before the end of this year.

6	<b>Medi-Cal Eligibility Matching</b>	<p>Josh Guyan – Nelsom, Mullins, Riley, &amp; Scarborough LLP (NALA) asked about next steps by the CPUC to attempt to gain access to a Medi-Cal Eligibility Matching system.</p> <p>Lisa Bass, CPUC, explained that DHCS' Health Provider Eligibility Verification System doesn't meet the program's volume and response time needs. It requires Benefits ID Card # versus subscriber PII already on file. CMS informed us they don't have the legal authority to grant us access. As we uncover more, we'll share next steps.</p>	None
---	--------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------