

**California LifeLine Working Group Conference Call Notes
September 18, 2018**

	Agenda Item	Discussion	Action Items/Pending Issues
1	<p>California LifeLine Program Rulemaking, (R.) 11-03-013</p> <ul style="list-style-type: none"> • FYI: Reply comments are due today (9/18) • FYI: September 14th Workshop Presentations will be available at: http://www.cpuc.ca.gov/General.aspx?id=3045 • FYI: Recorded Comments will be made available through an ALJ Ruling • FYI: Workshop Series <ul style="list-style-type: none"> ○ <u>Pilots and Partnerships</u> <ul style="list-style-type: none"> ▪ Stay tune for date and location. ○ <u>Renewal Process</u> <ul style="list-style-type: none"> ▪ Stay tuned for date and location. ▪ Topics for discussion should be sent to anna.jew@cpuc.ca.gov • FYI: California LifeLine Team are gathering more information with regard to addressing issue re: Senior citizens/Disabled participants that have difficulty renewing and providing a valid and unexpired ID. 	<p>Staff wishes for parties to send discussion topics for the renewals to Anna.Jew@cpuc.ca.gov</p>	<p>None</p>
2	<p>FYI: Wireless Audit Update: Utility Audit Finance Compliance Branch (UAFCB) will be taking over the remainder audits and will focus on FY1617.</p>	<p>None</p>	<p>Staff will keep carriers in the loop regarding future audits.</p>

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<p>3 FYI: Third-Party Administrator (TPA) Transition Activities: There was a meet and greet last week.</p>	<p>Please reach out to Staff if there were any other questions or concerns at relating to issues raised Maximus' service provider meeting.: The cutover for the transition will be in sometime in January 2019.</p>	<p>Staff will have an internal meeting about any concerns about the cutoff date. Staff will share the slides of that meeting, and will share the debrief and takeaways.</p>
<p>4 Claims Related: Implementation costs for funding type changes. Questions related to this topic, please email lifelineclaim@cpuc.ca.gov. Administrative letter is available on the CPUC website, http://www.cpuc.ca.gov/General.aspx?id=1100</p>	<p>Wireline carriers will be able to claim for implementation costs. Please submit an amended claim for the month when costs were incurred. The administrative letter is on the LL website, http://www.cpuc.ca.gov/General.aspx?id=1100.</p>	<p>None</p>
<p>5 Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practice</p>	<p>None</p>	<p>None</p>

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<p>6 FYI: California LifeLine Program Related Assembly Bills as of 9/4/18</p> <ul style="list-style-type: none"> • Assembly Bill 2652 https://leginfo.legislature.ca.gov/faces/billCompareClient.xhtml?bill_id=201720180AB2652 • Assembly Bill 2537 https://leginfo.legislature.ca.gov/faces/billCompareClient.xhtml?bill_id=201720180AB2537 	None	None
<p>7 FYI: Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update</p> <ul style="list-style-type: none"> • SelecTel, Inc. (PROTEST PERIOD HAS ENDED) • TC Telephone, LLC (PROTEST PERIOD HAS ENDED) • Red Pocket, Inc. (PROTEST PERIOD HAS ENDED) 	None	None