

California LifeLine Working Group Conference Call Notes November 30, 2016

Agenda Item		Discussion	Action Items/Pending Issues
1	XEROX Update	Xerox reports that there are no problems.	N/A
2	Ruling Extending Discounts and Reimbursements for Service Connection/Activation Charges for California LifeLine Wireless Telephone Services http://docs.cpuc.ca.gov/PublishedDocs/Efile/G000/M170/K414/170414510.PDF	From 12/24/2015 through 12/23/2016, 2 connection discounts are allowed per participant. The 12-month period restarts on 12/24/2016 and participants are allowed 2 connection discounts between 12/24/2016 and 12/23/2017.	N/A
3	Update for California LifeLine Program's Activities in Implementing FCC 16-38 ➤ Coordinating with the Universal Service Administrative Company to share California LifeLine participant information	Starting Friday (12/2/2016), CPUC will be providing USAC with a monthly True-Up report. USAC will provide CPUC with their weekly True-Up report. The shared reports will be used for the duplicate check. USAC has not posted instructions for broadband-only service in CA on their website yet. Carriers should continue to use the California enrollment process for bundled service. The FCC has not yet responded to CA's waiver petition. Starting Friday 12/2/2016, if a consumer wants a broadband-only plan, the service provider will do eligibility determination and NLAD will do the duplicate check. USAC will provide instructions regarding how to handle this special process. According to USAC, it cannot establish the API with our California LifeLine Administrator until January 2017.	Carrier asked how enrollment process should be handled for bundled plans that include voice and data but do not meet the minimum voice standards in CA. Staff will follow-up. Staff will provide links to USAC's instructions and the FCC's response to the waiver when available.
4	Update for California LifeLine Program Rulemaking, R. 1103013 ➤ Pending issuance of proposed decision in December 2016	N/A	N/A

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5 XEROX' Processing Negatively Impacting Consumers and/or the California LifeLine Program ➤ Evaluating damaged proof of eligibility (<i>sharing guidance later today</i>)	N/A	N/A
6 FYI: Wireless Telephone Service Providers with Pending Filed Advice Letters Seeking Authority to Offer California LifeLine Wireless Telephone Services Update	<ul style="list-style-type: none"> ➤ American Broadband and Telecommunications Company (<u>PROTEST PERIOD HAS ENDED</u>) ➤ SelecTel, Inc. (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Mobile Net POSA, Inc. (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Excess Telecom, Inc. (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Prepaid Wireless Retail, LLC (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Cellspan Inc. (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Assist Wireless, LLC (<u>PROTEST PERIOD HAS ENDED</u>) ➤ EZ Reach Mobile, LLC (<u>PROTEST PERIOD HAS ENDED</u>) ➤ TC Telephone, LLC (<u>PROTEST PERIOD HAS ENDED</u>) ➤ Ignition Wireless, LLC (<u>PROTEST PERIOD HAS ENDED</u>) 	N/A