

## Working Group Call

### Working Group Call

Date: September 28, 2021

Time: 1PM-2PM, PST

WebEx

Join by phone:

+1-415-655-0002 United States Toll

Access code: 966 869 852

#### 1. California LifeLine Program:

- Working Group Updates:
  - D. 21-09-023 was approved at the September 23 Commission Meeting and issued September 24. It revises GO-153, authorizes database dipping, and modifies the Minimum Service Standards and Specific Subsidy Amounts. The Decision is attached to the agenda email and is also available on the CPUC website.
  - Judge Wang issued a Ruling on September 23 that extends the Renewal Freeze, mirroring the FCC's Order DA 21-1191. The Renewal Freeze is now extended through December 31, 2021. The Ruling is attached to the agenda email and is available on the CPUC website.
  - The LifeLine Foster Youth Workshop is scheduled for Friday, October 22<sup>nd</sup>. We are planning for the wind-down of the iFoster Pilot, to be replaced by permanent inclusion of foster youth as categorically eligible for the LifeLine program. Updates from Robert Sansone during the call.
  - We are now using this "all-stakeholder working group" for periodic updates on the work being done in the smaller, more targeted working groups. Quick updates from each of the following:
    - Service providers' working group (Jim Graettinger)
    - Consumer advocates (Ashley Salas)
    - Renewals (Mary Rottman)
    - Interviews for the Program Assessment are occurring, and we will provide an update at the October 12 meeting.
- Administrative Committee:
  - The Administrative Committee met on September 22<sup>nd</sup>. Thank you to all who attended. The notes from the June Meeting will be posted shortly, and the next meeting will occur in December. Details will be circulated once the date has been decided. (Other updates from Mary Rottman)

#### 2. Share Concerns regarding California LifeLine Telephone Service Providers' Marketing and/or Selling Practices

#### 3. FYI: ULTS Administrative Committee Vacancies: Please send interest to [mary.rottman@cpuc.ca.gov](mailto:mary.rottman@cpuc.ca.gov)

- Competitive Local Exchange Carrier (1 Alternate available)
- Consumer Organization (2 Alternates available)
- Community-Based Organization (2 Primary and 3 Alternates available)

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4. FYI: California LifeLine Partners E-mail Address, [CaLLPartners@cpuc.ca.gov](mailto:CaLLPartners@cpuc.ca.gov)
  - To ask questions about California LifeLine pilots, please send an email to [CaLLPartners@cpuc.ca.gov](mailto:CaLLPartners@cpuc.ca.gov)
  - To seek staff input about potential California LifeLine pilots, please send an email to [CaLLPartners@cpuc.ca.gov](mailto:CaLLPartners@cpuc.ca.gov)
  - To ask questions about California LifeLine partnerships, please send an email to [CaLLPartners@cpuc.ca.gov](mailto:CaLLPartners@cpuc.ca.gov)
  - To seek staff input about potential California LifeLine partnerships, please send an email to [CaLLPartners@cpuc.ca.gov](mailto:CaLLPartners@cpuc.ca.gov)
5. FYI: California LifeLine Working Group E-mail Address, [CaLLWorkingGroup@cpuc.ca.gov](mailto:CaLLWorkingGroup@cpuc.ca.gov)
  - To submit additions to or removals from this distribution list, please send an email to [CaLLWorkingGroup@cpuc.ca.gov](mailto:CaLLWorkingGroup@cpuc.ca.gov)
  - To provide feedback regarding Working Group agenda items, please send an email to [CaLLWorkingGroup@cpuc.ca.gov](mailto:CaLLWorkingGroup@cpuc.ca.gov)