

# Voice Options Program Summary

October 1 - October 31, 2023

## Current Month Accomplishments

- The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved approximately 2,200 individuals through Short-Term Loans into the Long-Term Loan process since July 2020.
- Continue working the new regional distribution of Speech Generating Devices including adding the new Provider- Disability Community Resource Center (DCRC) which will service Region 8. Providers have given feedback regarding the regional distribution and VOP will focus on underserved populations in California.

## Statistics from Completed Datasets: June- October 2023

- The VOP offers in-person services to 99 percent of Californians through 29 Program Providers spanning across all counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- 40 datasets have been submitted for completed Long-Term Loans as of October 2023 for FY 23-24.  
50 percent of VOP referrals are made by Speech Language Pathologists and 15 percent are made by Medical Providers.
- 48 percent of consumers made telephone calls during the Short-Term Loan period. 100 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the VOP.

## FY 22-23 October Statistics

- In FY 22-23, approximately 1,254 consumers have completed their Long-Term Loans.
- 13 invoices paid in October for FY 22-23 with approximately seven invoices outstanding.

## **Consumer Statistics from Completed Datasets (40) June- Oct 2023**

### **Preference for Speech Generating Applications**

- 48% Touch Chat HD
- 4 5 % Proloquo2Go
- 0% LAMP
- 3% Go Talk Now Plus
- 5% Proloquo4Text
- 0% Predictable
- 0% Predictable Spanish

### **Demographics**

- 50% Hispanic/Latinx
- 18% Caucasian/White
- 15% Asian Pacific
- 3% African American/Black
- 10% Southeast Asian
- 0% East Indian
- 3% Decline to State
- 0% Native American
- 0% Pacific Islander
- 0% Other

### **Gender**

- 70% Male
- 30% Female
- 0% Decline to State

### **Age**

- 53% Age 0 to 6
- 15% Age 7 to 17
- 15% Age 18 to 22
- 5% Age 23 to 29
- 3% Age 30 to 39
- 5% Age 40 to 49
- 5% Age 50 to 59
- 0% Age 60 and Older

### **Disability Type**

- 48% Autism
- 8% Developmental Disability
- 13% Cerebral Palsy
- 5% Down Syndrome
- 10% Speech Delay
- 5% Apraxia
- 0% Other
- 3% Traumatic Brain Injury
- 0% Stroke
- 5% Aphasia
- 0% ALS/Lou Gehrig's Disease
- 0% Dysarthria
- 0% Muscle Weakness
- 3% Oral Cancer

### **Authorized by**

- 85% Speech-Language Pathologist
- 13% Family Physician
- 3% State Agency
- 0% Rehabilitation Counselor
- 0% Developmental Pediatrician
- 0% Licensed Physician Asst.
- 0% Nurse Practitioner
- 0% Federal Agency
- 0% Audiologist