

# Voice Options Pilot Program Summary

March 31, 2022

## Current Month Accomplishments

- The Voice Options Program (VOP) has exceeded the initial program goal of serving 500 consumers and moved 814 individuals through Short-Term Loans into the Long-Term Loan process. As such, the program is generating waitlists for future Short-Term Loans upon approval to continue the Pilot Program.
- 41 consumers received their Long-Term Loan iPads with a speech-generating application.
- The VOP met with the Deaf and Disabled Telecommunications Program Annual Marketing Plan for future Program outreach, brochure development, and future marketing for Providers.
- The VOP performed program outreach to the San Joaquin Nursing and Rehabilitation Center, Full Circle Speech Therapy in Butte County, and a school SLP in Stanislaus County.
- The VOP continues its process of moving data to Microsoft Access to improve data collection and storage.

## Statistics from Completed Datasets: Summary

- The Voice Options Program offers in-person services to 94 percent of Californians through 25 Program Providers spanning across 47 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
- Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 80 years and encompassing over 50 types of speech related disabilities and disorders.
- 814 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
- 740 datasets have been submitted for completed Long-Term Loans.
- 50 percent of authorizations have been provided by Speech-Language Pathologists.
- 71 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

## Consumer Statistics from Completed Datasets (740)

### Preference for Speech Generating Applications

- 47% Touch Chat HD
- 16% Go Talk Now Plus
- 14% LAMP
- 10% Proloquo4Text
- 10% Proloquo2Go
- 4% Predictable
- 1% Predictable Spanish

### Demographics

- 45% Hispanic/Latinx
- 22% Caucasian/White
- 15% Asian Pacific
- 7% African American/Black
- 4% Southeast Asian
- 2% East Indian
- 2% Decline to State
- 1% Native American
- 1% Pacific Islander
- 1% Other

### Gender

- 67% Male
- 32% Female
- 1% Decline to State

### Age

- 24% Age 0 to 6
- 35% Age 7 to 17
- 12% Age 18 to 22
- 12% Age 23 to 29
- 5% Age 30 to 39
- 3% Age 40 to 49
- 3% Age 50 to 59
- 6% Age 60 and Older

### Disability Type

- 51% Autism
- 15% Developmental Disability
- 8% Cerebral Palsy
- 6% Down Syndrome
- 5% Apraxia
- 4% Other
- 3% Speech Delay
- 2% Traumatic Brain Injury
- 2% Stroke
- 1% Aphasia
- 1% ALS/Lou Gehrig's Disease
- 1% Dysarthria
- 1% Muscle Weakness

### Referral Source

- 28% Independent Living Center
- 23% Regional Center
- 22% Speech-Language Pathologist
- 11% VOP Presentations
- 4% Friend or Family
- 4% Internet/Social Media
- 2% Medical Provider
- 2% School
- 2% Other
- 1% Department of Rehabilitation
- 1% Disability Organizations