

CTF & CBOs

Agenda

- CBO Participation Criteria
- CBO Participants
- ISP Participants
- Digital Equity Act Opportunities/Comments

CBO Participation Criteria

To participate in the CTF program, all CBOs must provide community members with access to the internet/broadband and technology devices/applications.

The CTF discount applies only to charges for internet/broadband services used primarily by community members. Internet service for staff or administrative purposes is not covered.

CBO Participation Criteria

To participate in the CTF program, a CBO must offer one or more Qualifying Services to individuals and/or families in the community. Qualifying services include:

- Education Instruction
- Head Start
- Job Placement
- Job Training
- Community Technology Center
- Healthcare (Medicare/Medi-Cal or Veterans Affairs provided healthcare services)

CBO Participation Criteria

Other Requirements

- 501(c)(3) status
- Annual Revenues <\$5m
- Board of Directors with a majority of directors residing in California

CBO Participants

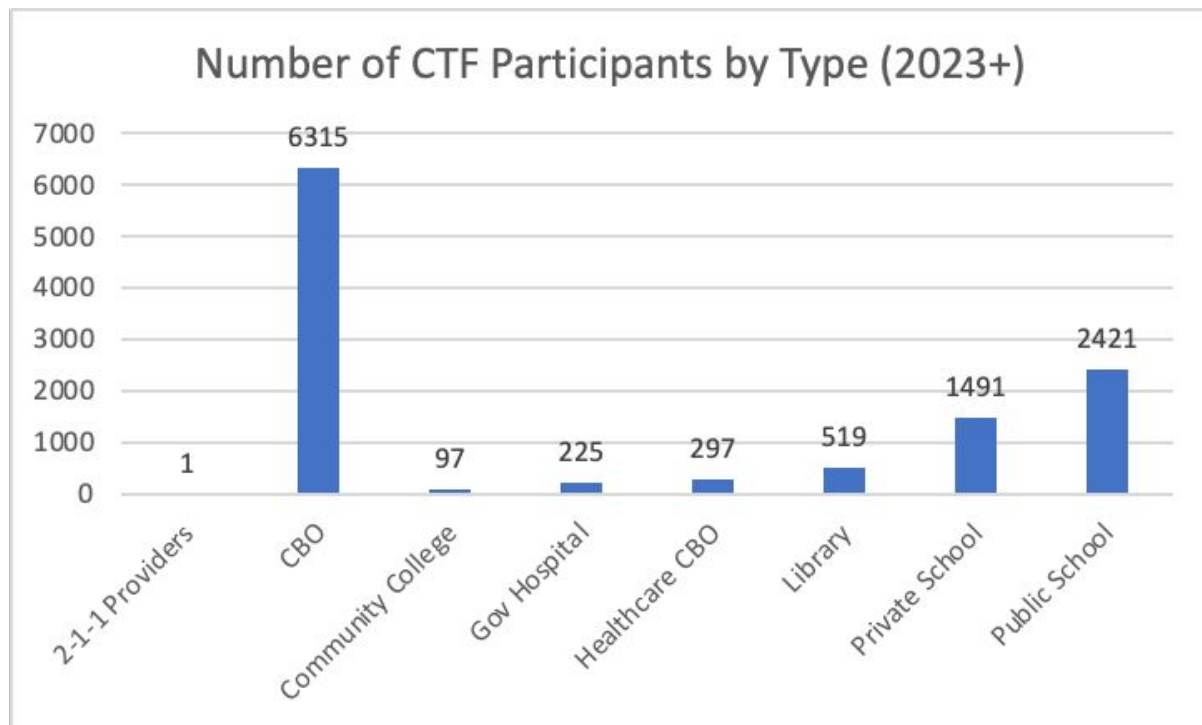
Number of California Nonprofit Organizations

- All nonprofit organizations: 144,728
- 501(c)(3) Public Charities (includes some religious organizations): 123,321
- 501(c)(3) Private and Public Foundations: 11,891
- Other 501(c) Nonprofit Organizations*: 35,571

** includes civic leagues, chamber of commerce, veterans organizations, etc*

CBO Participants

- CBOs make up the largest proportion of active CTF recipients
- Over 6000 CBO and nearly 300 Healthcare CBO participants/locations

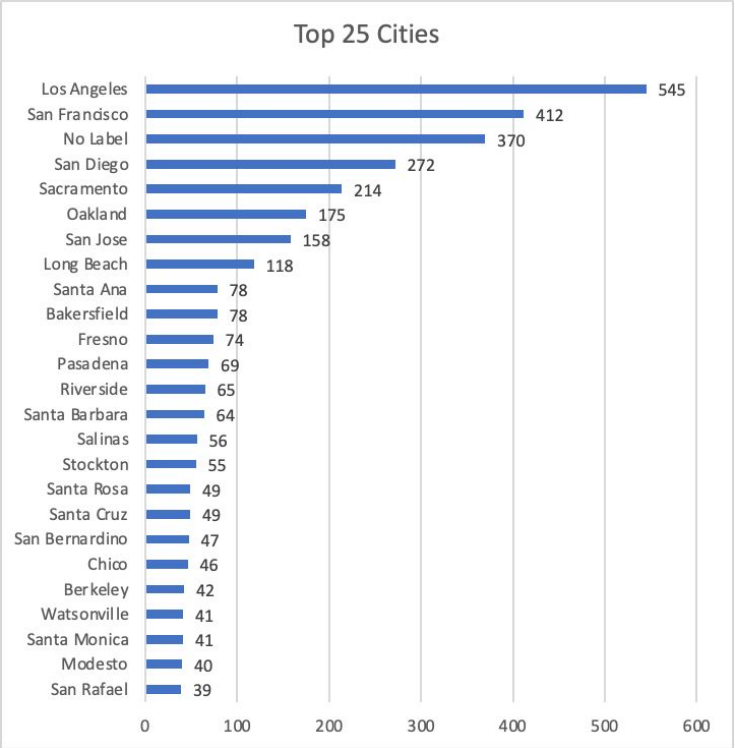


CBO Participants

A large variety of CBO organizations participate in CTF.

831	CBO	Valley Village	03/01/2010	09/01/2024	8624 DeSoto Ave., #134	Canoga Park	California	91304
832	CBO	Valley Village	03/01/2010	09/01/2024	8624 DeSoto Avenue, #122	Canoga Park	California	91304
833	CBO	Valley Village	03/01/2010	09/01/2024	8624 DeSoto Avenue, #124	Canoga Park	California	91304
834	CBO	Haven Hills, Inc.	10/09/2009	08/01/2024	7112 Owensmouth Avenue	Canoga Park	California	91303
835	CBO	Haven Hills, Inc.	10/09/2009	08/01/2024	P.O. Box 260	Canoga Park	California	91305
836	CBO	Haven Hills, Inc.	10/09/2009	08/01/2024	P.O. Box 260	Canoga Park	California	91305
837	CBO	Catholic Charities Los Angeles, Inc./Angels Flight	10/23/2017	06/01/2023	21600 Hart St.	Canoga Park	California	91303
838	CBO	Hermandad Mexicana Nacional	11/23/2015	09/01/2025	21512 Sherman Way	Canoga Park	California	91303
839	CBO	CA Children's Academy-Centro De Esperanza	09/06/2012	03/01/2024	21600 Hart Street	Canoga Park	California	91303
840	CBO	CA Children's Academy-Centro De Esperanza	09/06/2012	03/01/2024	7446 Alabama Ave.	Canoga Park	California	91303
841	CBO	Na'ammat USA	04/01/2014	06/01/2025	21515 Vanowen Street # 102	Canoga Park	California	91303
842	CBO	Child Development Consortium of Los Angeles, Inc.	02/24/2015	08/01/2025	7260 Owensmouth Avenue	Canoga Park	California	91303
843	CBO	El Centro De Amistad, Inc.	11/07/2011	12/01/2024	6800 Owensmouth	Canoga Park	California	91303
844	CBO	Grandparents As Parents, Inc.	06/27/2013	05/01/2025	22048 Sherman Way #217	Canoga Park	California	91303
845	CBO	Boys & Girls Club of the West Valley	04/05/2022	04/05/2025	7245 Remmet Ave.	Canoga Park	California	91303
846	CBO	Family Promise of Santa Clarita Valley	03/07/2012	01/01/2025	19140 Delight Street	Canyon Coun	California	91351
847	CBO	Aliso Viejo-YMCA of Orange Co.	04/23/2012	07/01/2023	26462 Via Sacramento	Capistrano B	California	92624
848	CBO	Bay Avenue Senior Apartments	06/15/2010	10/01/2024	750 Bay Avenue	Capitola	California	95010
849	CBO	Imagine Supported Living Services	04/22/2009	07/01/2024	1395 41st Avenue, Suite A	Capitola	California	95010
850	CBO	United Way of Santa Cruz County	09/11/2013	05/01/2025	4450 Capitola Road, Suite 106	Capitola	California	95010
851	CBO	Big Brothers Big Sisters of Santa Cruz County	09/15/2010	10/01/2024	1500 41st Avenue, Suite 250	Capitola	California	95010
852	CBO	Quality Children's Services	12/15/2017	02/01/2024	1508 Windsor Rd.	Cardiff	California	92007
853	CBO	Project Walk Spinal Cord Recovery Center, Inc.	04/27/2010	09/01/2024	2738 Loker Avenue	Carlsbad	California	92009
854	CBO	Carlsbad Educational Foundation	03/08/2010	09/01/2024	5631 Palmer Way Suite L	Carlsbad	California	92010
855	CBO	Calvary Chapel North Coast	10/05/2009	08/01/2024	1340 Poinsettia Lane	Carlsbad	California	92011
856	CBO	Hospice of the North Coast	12/20/2012	04/01/2024	2525 Pio Pico Drive	Carlsbad	California	92008
857	CBO	Boys & Girls Club of Carlsbad	12/31/2012	03/01/2025	2730 Bressi Ranch Way	Carlsbad	California	92009
858	CBO	Brighton Avenue Interfaith Housing Corporation	06/20/2016	10/01/2025	6408 Halyard Place	Carlsbad	California	92011
859	CBO	Family Connections Christian Adoptions	06/26/2017	11/01/2025	2815 Jefferson St., Ste. 301	Carlsbad	California	92008
860	CBO	Christian Credit Counselors, Inc.	02/27/2017	11/01/2025	5838 Edison Place, Ste 130	Carlsbad	California	92008
861	CBO	Hospice of the North Coast	09/04/2015	04/01/2024	4411 Park Drive	Carlsbad	California	92008
862	CBO	Interfaith Community Services, Inc.	10/02/2015	01/01/2024	1200 Carlsbad Village Drive	Carlsbad	California	92008
863	CBO	Fresh Start Surgical Gifts	05/18/2009	07/01/2024	2011 Palomar Airport Road, #206	Carlsbad	California	92011
864	CBO	i-SAFE, Inc.	05/11/2012	01/01/2025	6189 El Camino Real, Suite 201	Carlsbad	California	92009
865	CBO	Quality Children's Services	06/26/2015	03/01/2024	6108 Innovation Way	Carlsbad	California	90712
866	CBO	Agua Hedionda Lagoon Foundation	05/05/2011	11/01/2024	1580 Cannon Road	Carlsbad	California	92008
867	CBO	Boys & Girls Clubs Carlsbad	10/05/2011	12/01/2024	3115 Roosevelt Street	Carlsbad	California	92008
868	CBO	Catholic Charities Diocese of San Diego	09/15/2010	11/01/2023	2476-78 Impala Drive	Carlsbad	California	92008
869	CBO	Pilgrim Children's Center	02/26/2018	12/01/2025	2020 Chesnut Ave.	Carlsbad	California	92008
870	CBO	American Red Cross Alameda Service	11/09/2011	06/01/2023	8th Avenue at Dolores St.	Carmel	California	93921
871	CBO	Trinity Youth Services	02/16/2010	09/01/2023	5325 Engle Road, Suite 425	Carmichael	California	95608
872	CBO	Eskaton Adult Day Health Center Carmichael	12/13/2012	03/01/2025	5105 Manzanita Ave.	Carmichael	California	95608
873	CBO	United States Mission	02/21/2013	04/01/2025	5809 Sutter Ave.	Carmichael	California	95608

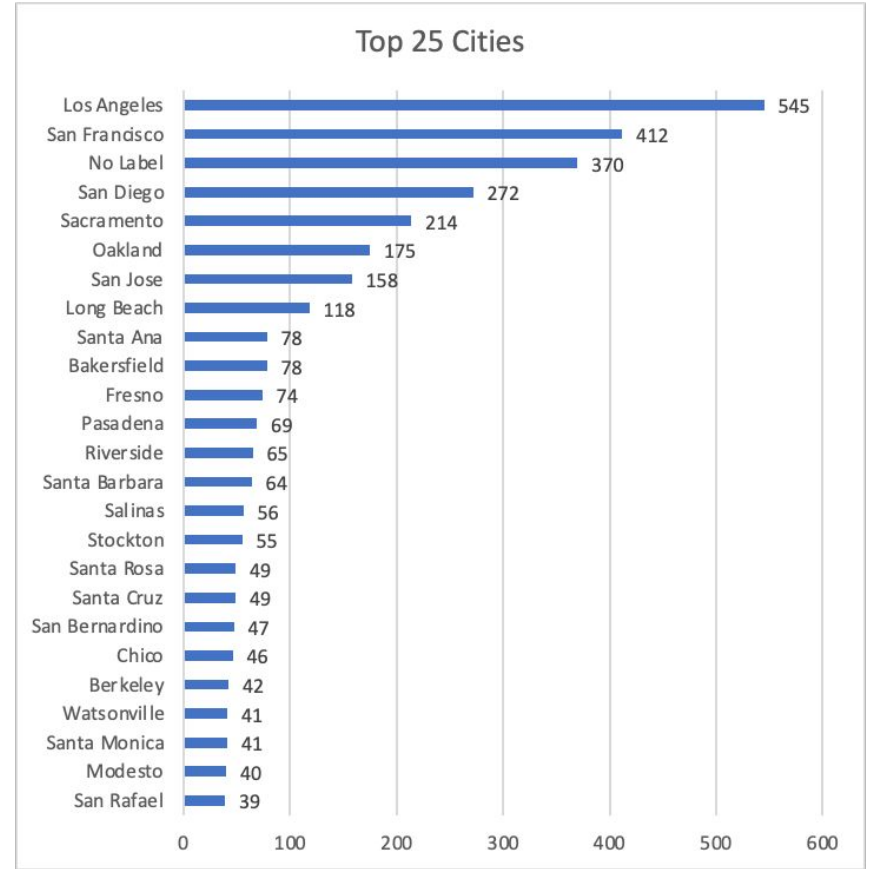
CBO Participants



- City**
- 1 [Los Angeles](#)
 - 2 [San Diego](#)
 - 3 [San Jose](#)
 - 4 [San Francisco](#)
 - 5 [Fresno](#)
 - 6 [Sacramento](#)
 - 7 [Long Beach](#)
 - 8 [Oakland](#)
 - 9 [Bakersfield](#)
 - 10 [Anaheim](#)
 - 11 [Stockton](#)
 - 12 [Riverside](#)
 - 13 [Santa Ana](#)
 - 14 [Irvine](#)
 - 15 [Chula Vista](#)
 - 16 [Fremont](#)
 - 17 [Santa Clarita](#)
 - 18 [San Bernardino](#)
 - 19 [Modesto](#)
 - 20 [Moreno Valley](#)
 - 21 [Fontana](#)
 - 22 [Oxnard](#)
 - 23 [Huntington Beach](#)
 - 24 [Glendale](#)
 - 25 [Santa Rosa](#)

CBO Participants

Southern California appears to be slightly underrepresented in CTF CBO participation. For example, Anaheim, Fresno, Huntington Beach, Chula Vista, Fremont, Modesto, Moreno Valley etc. appear to be underrepresented relative to population



ISP Participation

Most major ISPs participate in the CTF program simplifying participation for CBOs interested in receiving CTF discounts.

CTF Service Providers

(updated Feb. 21, 2023)

Service Provider

AT&T California

AT&T Corp.

CenturyLink Communications, LLC

Charter Advanced Services (CA) LLC

Comcast Phone of California, LLC

Cox California Telcom, LLC

Frontier California Inc.

Frontier Communications of the Southwest Inc.

Sonic Telecom, LLC

Southern California Edison

Time Warner Cable Information Services (Calif)

Windstream New Edge, LLC dba EarthLink Business

COMCAST BUSINESS

Pricing Guide – Version 1: August 8, 2020

These are monthly rates that are valid as of July 2020 and are subject to change. Equipment, installation, taxes and other fees are extra. Rates may vary depending on requested bandwidth and discounts may be applicable based on term of service, service quantity and number of locations, among other things. Please contact Comcast Business for more information.

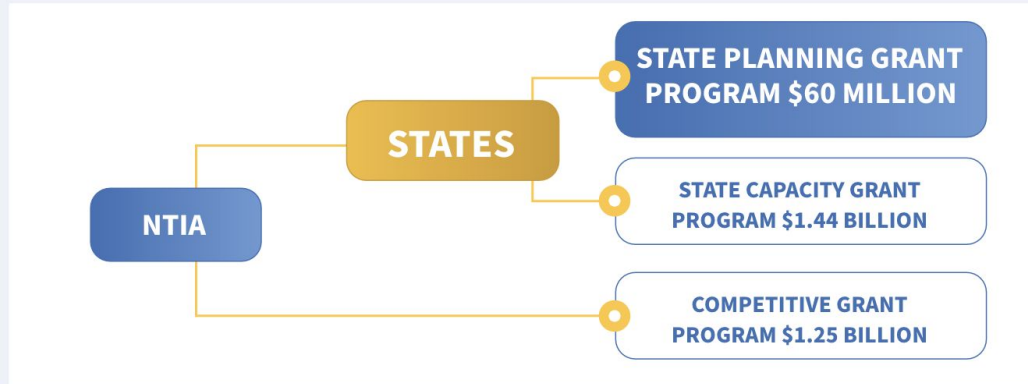
Product Name	Max Download Speed	Max upload Speed	Cost
Business Internet Starter	35 Mbps	15 Mbps	\$69.95
Business Internet 100	100 Mbps	15 Mbps	\$159.95
Business Internet 200	100 Mbps	15 Mbps	\$259.95
Business Internet 300+	300 Mbps	30 Mbps	\$309.95
Business Internet 600	600 Mbps	35 Mbps	\$359.95
Business Internet 1G	1000 Mbps	35 Mbps	\$499.95
1 IP Address	n/a	n/a	\$19.95
5 IP Addresses	n/a	n/a	\$24.95
13 IP Addresses	n/a	n/a	\$39.95
Ethernet Network Interface - 10 / 100	100 Mbps	100 Mbps	\$165.00
Ethernet Network Interface - Gig E	1000 Mbps	1000 Mbps	\$715.00
Ethernet Network Interface - 10 Gig	10000 Mbps	10000 Mbps	\$2,250.00
Ethernet Network Interface - 100 Gig	100000 Mbps	100000 Mbps	\$9,000.00
EPL - Basic Network Bandwidth	100000 Mbps	100000 Mbps	\$65,333.00
EPL - Priority Network Bandwidth	100000 Mbps	100000 Mbps	\$75,112.00

The Digital Equity Act

DEA Funding Opportunities & Eligibility

State Digital Equity Capacity Grant Program: Provides \$1.44 billion over five fiscal years to states, possessions/territories, and Tribal entities for the purpose of implementing their State Digital Equity Plans.

Digital Equity Competitive Grant Program: Provides \$1.25 billion in grant awards over five fiscal years for private sector, public sector, and nonprofit entities to advance digital equity and engage in digital inclusion activities.



Taken from the National Digital Inclusion Alliance

Digital inclusion activities that are likely eligible for DEA grant funding include:

- User training with respect to cybersecurity, privacy, and other digital safety matters;
- Digital literacy/upskilling (from beginner-level to advanced);
- Computer science, coding, and cybersecurity education programs;
- Broadband sign-up assistance and programs that provide technology support;
- Multi-lingual outreach to support adoption and digital literacy;
- Digital navigator services.

The Digital Equity Act

NTIA Request for Comment:

<https://www.federalregister.gov/documents/2023/03/02/2023-04242/digital-equity-act-of-2021-request-for-comments>

Question 1: During the public comment period for the States' Digital Equity Plans, what guidance should NTIA and/or each State provide to enable communities to review and provide actionable feedback to States regarding their State Digital Equity Plans? **What criteria/factors/outcomes should communities focus on in their review?** How can NTIA ensure that States/Territories consult with Tribal entities about how best to meet Tribal members' needs?

NTIA would like to learn from stakeholder experiences to inform the development of technical assistance resources to support applicants' efforts to **identify successful project models, partnerships**, activities, and strategies that deliver impactful and sustainable outcomes. In implementing the Bipartisan Infrastructure Law's programs, NTIA will offer technical assistance to all applicants and prospective sub-grantees. As a statutory requirement, these entities must evaluate the impact of funding projects on Covered Populations from the implementation of the Digital Equity Plans.

The Digital Equity Act

The Digital Equity Competitive Grant Program is a \$1.25 billion program to award grants to support efforts to achieve digital equity, promote digital inclusion activities, and spur greater adoption of internet among Covered Populations. Eligible applicants include (1) a political subdivision, agency or instrumentality of a State, including an agency of a State that is responsible for administering or supervising adult education and literacy activities, or for providing public housing, in the State; (2) an Indian Tribe, an Alaska Native entity, or a Native Hawaiian organization; **(3) a foundation, corporation, institution, or association that is a nonprofit entity and not a school; (4) a community anchor institution, which includes a library or a State library agency;** (5) a local educational agency; **(6) an entity that carries out a workforce development program;** (7) a partnership between any of the entities described in the foregoing (1)-(6); and (8) a partnership between an entity described in the foregoing (1)-(6) and an entity that the Assistant Secretary, by rule, determines to be in the public interest and is not a school.^[19] The term "community anchor institution" means a public school, a public or multi-family housing authority, a library, a medical or healthcare provider, a community college or other institution of higher education, a State library agency, and any other nonprofit or governmental community support organization

Question 10: What group or groups that are not already listed should the Assistant Secretary consider to be eligible to apply for the Competitive Grant Program?

Question 11: What rules, if any, should the Assistant Secretary develop to ensure that digital equity is achieved in the Competitive Grant Program?

The Town Link Program

Town Link Program Structure



Town Link Program Impact

Town Link partners began to provide digital navigator services in early 2022 and worked to recruit Oakland residents for EveryoneOn's six-week digital literacy courses, refer clients to affordable internet resources, and distribute computing devices. Town Link partners completed their education and outreach campaigns by the end of 2022, successfully connecting thousands of Oakland residents to digital inclusion resources to achieve the initial goals of the program:

- Goal:** Build digital literacy through trainings and educational programs;
● Impact: Town Link outreach partners hosted 17 digital literacy courses lasting six weeks each and reaching 230 Oakland residents.
- Goal:** Support advanced digital literacy and workforce development opportunities;
● Impact: Town Link workforce development partners provided stipends and scholarships to support the recruitment and instruction of 91 students.
- Goal:** Increase enrollment in free and affordable broadband programs through outreach and education campaigns;
● Impact: Town Link outreach campaigns reached over 9,600 Oakland residents through pop-up events, help desks, phone banking, SMS texting, social media, e-mail, and outreach flyers.
- Goal:** Gather survey data on Oakland broadband access barriers;
● Impact: Town Link partners collected over 760 survey responses identifying Oakland digital access barriers.
- Goal:** Distribute devices to low-income residents;
● Impact: Town Link partners distributed 260 refurbished laptops which included a one-year warranty and tech support provided by The Tech Exchange, a local tech hub and device refurbisher.
- Goal:** Engage local trusted messengers to become digital navigators
● Impact: Greenlining recruited 10 outreach partners for the program. Four partners continue to provide digital navigator services after the grant period.

The Town Link Program

The Town Link Program Partners:

- Allen Temple Baptist Church:
 - Allen Temple is a Baptist church located in East Oakland and provides ministry services to a primarily Black congregation, housing for Black Senior Citizens, support for unhoused residents, and COVID-19 services.
- El Timpano
 - El Timpano focuses on Latino and Mayan communities, reaching 10% of Oakland's Spanish-speaking community, using a two-way SMS texting platform which provides news and information on public health guidance, renter protection policies, vaccines, and food distribution sites. El Timpano also uplifts residents' stories by gathering residents' stories on pressing issues and facilitating two-way conversations.
- Homies Empowerment
 - Homies Empowerment is an independent, youth-development organization which started as a volunteer-run after-school program and evolved to teach ethnic studies and leadership courses in Oakland schools. Homies Empowerment operates a community FREEdom Store which distributes fresh produce and other essentials to 400 individuals and families weekly. Homies Empowerment also operates a care center that provides access to computers and internet as well as assistance with utility bills, job searches, housing, and eviction issues.
- Oakland Workers' Fund (OWF)
 - Oakland Workers Fund works closely with the Oakland community to support and uplift unemployed and displaced food service workers. OWF directly redistributes donations to food-service workers who are in most need of financial relief. OWF connects community members to multiple resources including relief funds, housing rights, Covid testing, free and accessible health care services, free groceries, and translation services. OWF's financial redistribution aids applicants in paying their rent, bills, childcare, groceries, hospital costs, funeral costs, and other urgently needed support through times of crisis.
- Roots Community Health Center
 - Roots Community Health Center uplifts those impacted by systemic inequities and poverty through medical and behavioral health care, health navigation, workforce development, housing, outreach, and advocacy services. Roots' annual impact includes providing approximately 16,000 clinical visits, 6,000 meals and 5,000 navigation and coaching visits to residents in Oakland and the South Bay.
- The Unity Council (TUC)
 - The Unity Council is a non-profit Social Equity Development Corporation with a 55-year history in the historically Latino Fruitvale neighborhood of Oakland. The Unity Council's programs reach more than 12,000 individuals and families annually in five languages. TUC's programs include: early childhood education, youth mentorship and leadership development, employment services, career readiness training, housing and financial stability, senior citizen services, affordable housing and neighborhood development, and arts and cultural events.
- St. Mary's Center (SMC)
 - St. Mary's Center is an Oakland independent non-profit social service organization with five service locations, including 41 units of transitional housing. SMC serves over 1,000 seniors and 40 preschool families a year, many suffering from homelessness and other poverty-related challenges. Services include counseling, case management, housing navigation, money management and access to food, health, technology, and senior-friendly social activities including a robust social justice program.
- Building Opportunities for Self Sufficiency (BOSS)
 - BOSS programs build opportunity, skills, assets, social connections, and stability for very low-income individuals, families, and communities in Oakland. BOSS provides shelter and housing for homeless disabled individuals, transition age youth, disabled adults and individuals with HIV/AIDS, reentry individuals and also provides on-site case management, life skills activities, and support services, including assistance finding permanent housing and employment. BOSS operates three Neighborhood Impact Hubs which employ former gang members and justice involved individuals to provide workforce development services, food and rental assistance, violence prevention programs, community building activities, and health care services.

Ideas/Recommendations

- CTF CBOs can be valuable partners in state as well as local digital equity plans;
- CTF, CPUC and CA Department of Technology should ensure outreach to these CBOs and vice versa;
- Opportunity to advocate for strong CBO partnership model in the DEA.

Ideas/Recommendations

- CTF, CPUC and CA Department of Technology should ensure outreach to these CBOs and vice versa

Upcoming events

[Education OAWG](#)

Tuesday, March 14, 2023
3:00 – 4:30 p.m. PST

[Workforce and Economic Development OAWG](#)

Wednesday, March 15, 2023
1:00 – 2:30 p.m. PST

[Health OAWG](#)

Thursday, March 16, 2023
10:00 a.m. – 11:30 p.m. PST

[All upcoming events](#)

[Essential Services, Accessibility, and Civic Engagement OAWG](#)

Thursday, March 16, 2023
1:00 – 2:30 p.m. PST

[Digital Literacy & Inclusion OAWG](#)

Wednesday, March 15, 2023
11:00 a.m. – 12:30 p.m. PST

[Tribal Collaboration OAWG](#)

Friday, March 21, 2023
2:00 – 3:30 p.m. PST