

**Resolution UEB-001, 8/24/2006, as modified by UEB-002, 9/18/2008;
Enforcing Third Party Verification Requirements in Slamming Citation
Program**

Additional Statutory Authority: § 2889.5; 47 CFR 64.1120 (c)(3)(iii).

Event	Resolution UEB-001, as modified by UEB-002	Governing Appellate Rule
File Appeal	45 days from date of citation. (Section 4)	Program Rule 3: File Notice of Appeal with Docket Office; File within time stated by Resolutions UEB-001/-002 § 4.
Content of Appeal	Explain reasons for the appeal. (Section 7.a)	Program Rule 5: State date and dollar amount of citation; indicate rationale for appeal as required by Resolutions UEB-001/-002 § 7.a.
Compliance Filing	Silent	Program Rule 7: Staff issuing citation must file complete citation and proof of service with Commission's Docket Office no later than 14 days after Notice of Appeal is filed. Staff must serve filing on Chief Judge and Appellant on same day.
Exchange of Info	Silent	Program Rule 9: Parties must exchange all information intended to be introduced into the record at hearing which is not included in citation or compliance filing no later

Event	Resolution UEB-001, as modified by UEB-002	Governing Appellate Rule
		than three business days prior to hearing.
Hearing Date	Promptly, not less than 15 calendar days after appeal received from staff. Judge may for good cause or parties' agreement, grant reasonable hearing continuance. (Section 7.c)	Program Rule 10: Hearing must commence as required by Resolutions UEB-001/-002 § 7.c.
Burden of Proof	Staff. Staff opens and closes; Judge may alter order. (Section 7.h)	Program Rule 11: The burden of proof is as set forth in Resolutions UEB-001/-002 § 7.h.
Evidence	Formal rules do not necessarily apply; Judge may receive all relevant and reliable evidence. (Section 7.h)	Program Rule 13: Rule 13.6 (Evidence) of the Commission's Rules of Practice and Procedure applies.
Hearing Venue	SF or LA; Judge may recalendar. (Section 7.d)	Program Rule 12: Venue as set forth in Resolutions UEB-001; -002 § 7.d.
Party Representative	At appellant's expense. (Section 7.g)	Program Rule 13: At appellant's expense.
Transcript	Appellant must pay costs per Commission's procedures. (Section 7.e)	Program Rule 14: Appellant must pay costs per Commission's procedures.
Interpreter	Upon good faith showing of language difficulty and written request to Chief Judge not less than three business days prior to	Program Rule 15: Upon a good faith showing of language difficulty and written request to the assigned Judge and

Event	Resolution UEB-001, as modified by UEB-002	Governing Appellate Rule
	date of hearing. (Section 7.f)	Commission's Public Advisor's Office not less than five business days prior to date of hearing. At Commission's expense.
Submission	Ordinarily at close of hearing; Judge may keep record open for good cause for a reasonable period (not to exceed 30 calendar days) to permit a party to submit additional evidence or argument. (Section 7.i)	Program Rule 16: The submission date is governed by Resolutions UEB-001; -002 § 7.i.
Issuance of Draft Resolution	Not later than 45 days after submission. (Section 7.j)	Program Rule 17: Draft decision issued expeditiously, and no later than 60 days after submission. Program Rule 18: Draft Resolution issued for public comment.
Ex Parte Communications	Prohibited from date citation issues to final resolution. (Section 9)	Program Rule 19: Prohibited from date the citation (which is being appealed) issues to final order.
Rehearing	Yes (Section 7.k)	Program Rule 20: Resolution subject to rehearing.

Additional Program Rules:

- Rule 4: Extension of Time to File the Notice of Appeal
- Rule 6: Minimum Service Requirements for the Notice of Appeal
- Rule 8: Service List and Parties to An Appeal
- Rule 21: Service of Rules and Resolution Adopting Them With All Citations and Clearinghouse Decisions Concerning General Order 156
- Rule 22: Applicable Procedure when Appellate Rules Are Silent